

Community Driving School

Phone no: 888-528-8192 and 804-397-5550

Email: communitydrivingschool@gmail.com

Online Virginia 8-hour Driver Improvement Clinic Course Overview

This document provides course information and outlines the procedure for enrolling in the online Virginia Driver Improvement Clinic course, taking the course, final testing, and certificate issuance upon successful course completion.

General Information



1. The online Driver Improvement Clinic provider is National Driver Training Institute.
2. Helpdesk telephone number at National Driver Training Institute: 800-942-2050
Community Driving School telephone numbers: 888-528-8192 and 804-397-5550
DMV telephone numbers: 877-885-5790 and 804-497-7100

Statements Regarding the Online Virginia 8-Hour Driver Improvement Clinic course

- ◇ Statement: This course is Approved by the Virginia DMV
- ◇ Statement: To benefit from the course, you must be able to work independently and be comfortable with using a computer.
- ◇ Statement: The online driver improvement course and final test must be completed through a DMV-licensed online driver improvement clinic. No paper test permitted.
- ◇ Statement: The online driver improvement clinic course is an eight-hour course, including the final test, and is designed to rehabilitate problem drivers. The course must be completed in its entirety prior to the issuance of a certificate of completion.
- ◇ Statement: Student identification will be verified through-out training and prior to taking the final test to ensure that the person taking the course is the same person taking the final test.
- ◇ Statement: It is the student's responsibility to determine if the court accepts this computer-based driver improvement course to satisfy court required driver improvement courses.
- ◇ Statement: Students may attempt the final exam no more than one time per day
- ◇ Statement: Customers directed by the Court must provide documentation from the court before safe driving points can be awarded.
- ◇ Statement: The certificate of completion will be electronically transmitted to all individuals upon successful completion of the course within 24 hours.
- ◇ Statement: DMV is committed to promoting transportation safety through the certification of quality driver training programs. If you have any comments or concerns about this course, call our toll-free number: (1-877-885-5790).
- ◇ Statement: The DMV standardized certificate, "Online Driver Improvement Clinic Certificate of Completion (DIC 552B)" is the only document that will be accepted by the Department and the Courts as proof of completion of an online driver improvement clinic.
- ◇ Statement: As part of its validation and security log-on screen sequence, the online clinic provider shall display a facsimile of its DMV certificate to operate an online driver improvement clinic in Virginia.
- ◇ Statement: If the certificate is presented to DMV, it must be printed on 8½" x 11 plain white bonded paper. DMV will not accept certificates printed on color or special designed paper or paper with any form of advertisement on the front or back of the certificate. DMV will not accept any certificates that have been altered in any way.

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Steps for Taking the Online Course

1. The student completes the course enrollment form at <https://communitydrivingschoolva.com/on-line-8-hour-driver-improvement-clinic.html> and makes payment through the online payment link provided.
2. Upon receipt of application and payment, Community Driving School will establish the student user name and password credentials and email this information with an online course link to the student.
3. The student receives a user name, password, and link to the course website.
4. The student logs in and begins the approved online course as instructed.
5. When the course is complete, the student will take the final test. The student is given written verification of completion of the course.
6. Upon completion of the test, the test grade will be displayed. When a passing grade is attained the student will have successfully completed the course.
7. A certificate of completion from National Driver Training Institute will be displayed to the student and formatted for saving or printing.
8. DMV will be notified when the course is completed by either National Driver Training Institute or Community Driving School
9. If the clinic was Court-Ordered, the student must provide the court that ordered the clinic the certificate of completion.