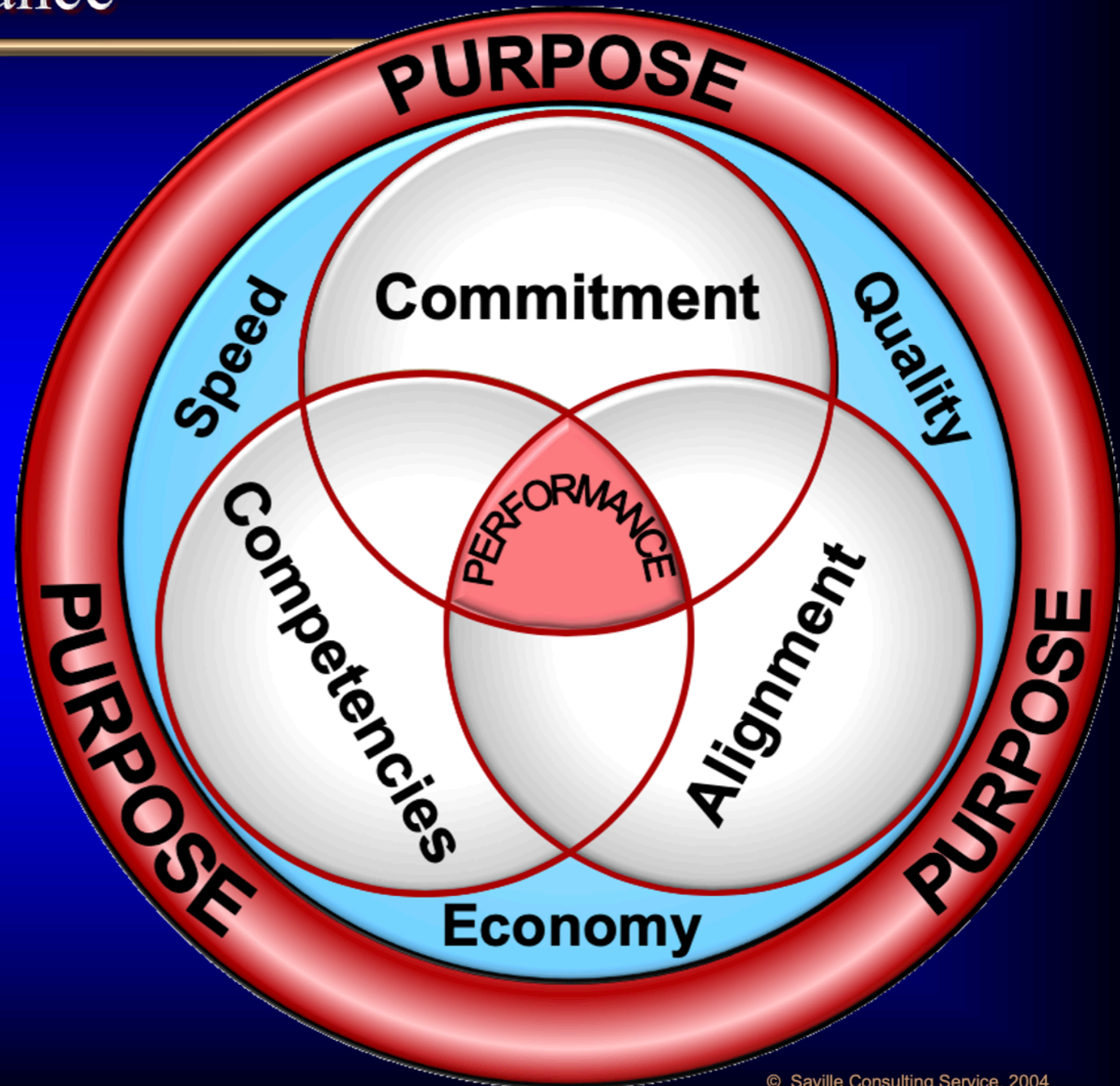


## Effectiveness Elements

Purpose  
Commitment  
Competencies  
Alignment

## Efficiency Elements

Quality  
Economy  
Speed



First: do the right things

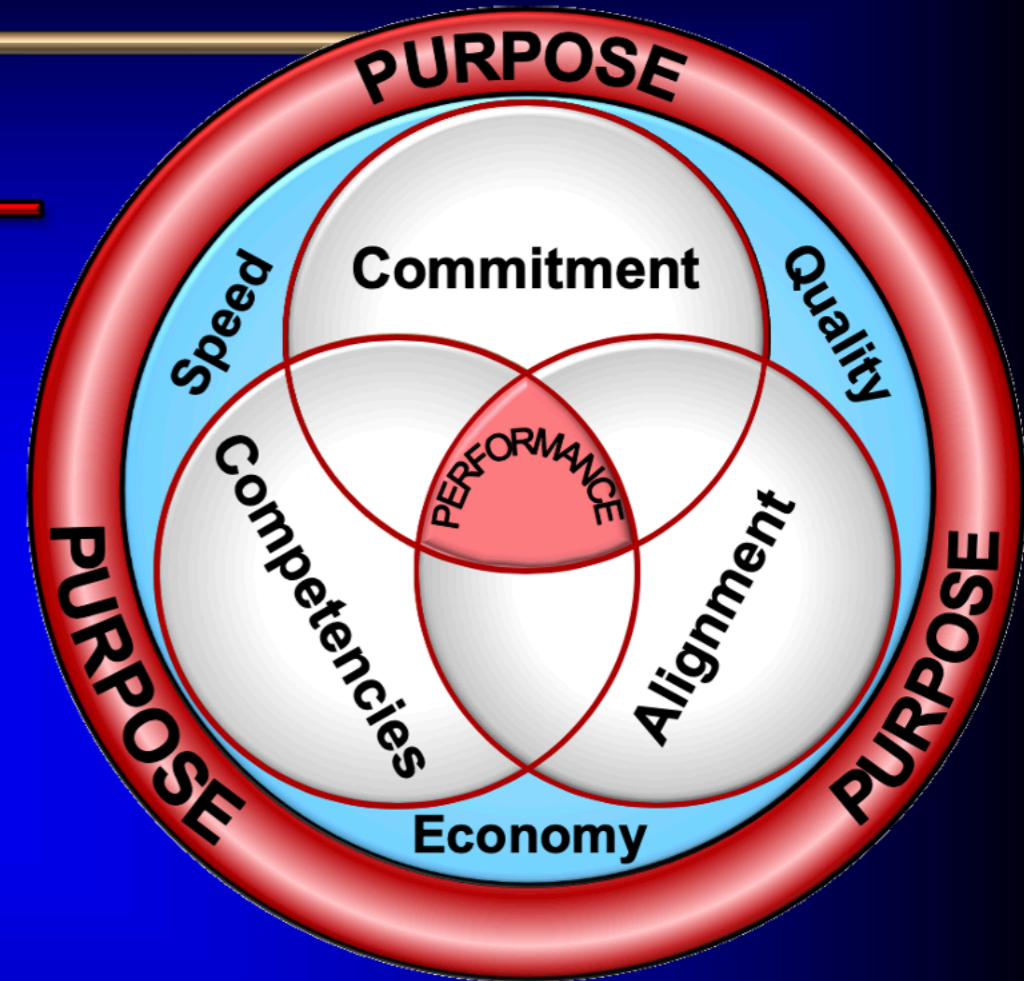
## The Elements of Performance

### Effectiveness Factors

- Purpose
- Competencies
- Commitment
- Alignment

### Efficiency Factors

- Speed
- Quality
- Economy



© Saville Consulting Service, 2004

*Then do those things faster, better, cheaper*

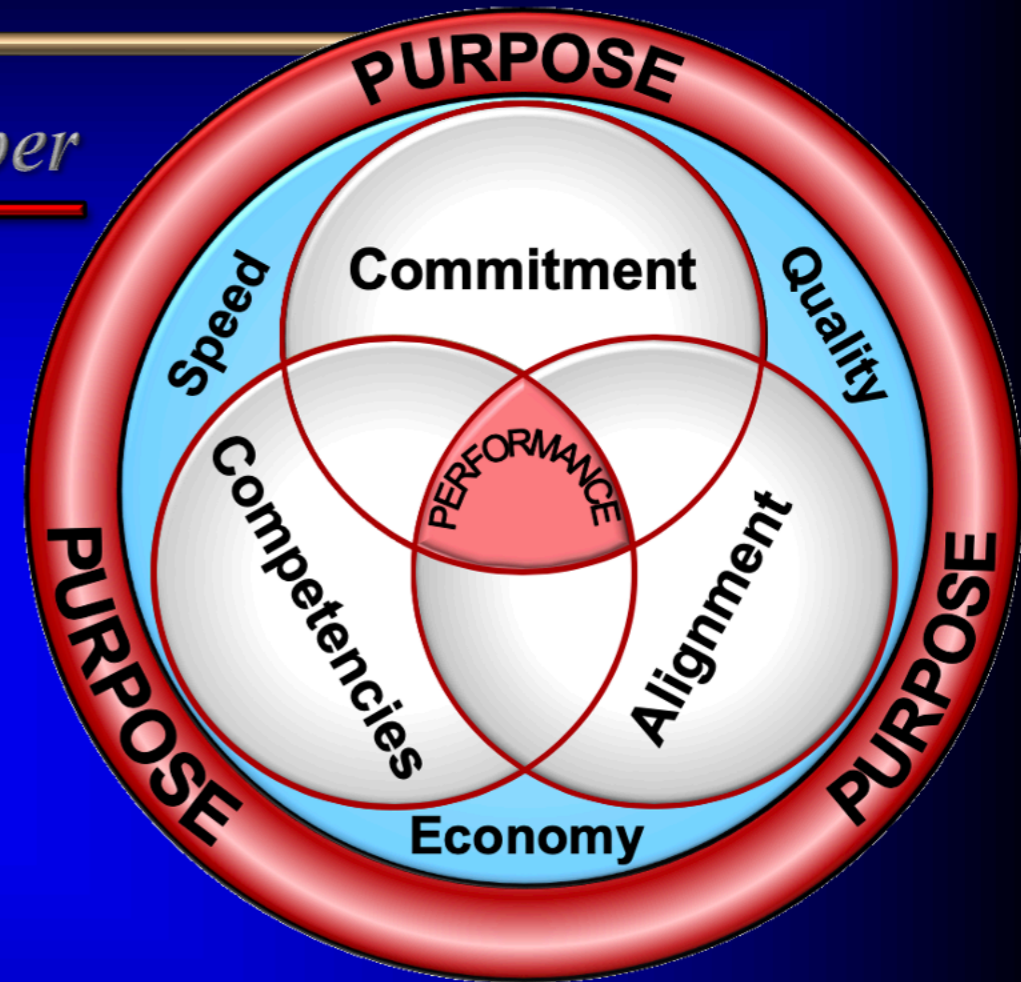
## The Elements of Performance

### Effectiveness Factors

- Purpose
- Competencies
- Commitment
- Alignment

### Efficiency Factors

- Speed
- Quality
- Economy



© Saville Consulting Service, 2004