## **Questar Gas Company**



In Late December 2015 Questar Gas purchased a Regulator Testing Machine (RTM) from Peter Klock at ESC Engineering Services Company. We had been diligently searching for a RTM for several years to replace an old battered RTM that was purchased many years ago and no longer worked effectively.

The purpose of this purchase was to give Questar's Metering & Regulation personnel the ability to test, set-up, trouble-shoot, and sample test industrial, commercial and residential regulators. We were looking for a machine that was simple to use yet we required that it be able to complete several important functions safely and accurately. We sincerely believe we met those criteria by this purchase. In a news release Peter Klock talked about how this device could serve his customer's needs "Our goal is to help make your testing operation accurate, safe, and ergonomic. We will work with you to help upgrade your operations, while understanding that you have limited resources and budget."

Since our purchase we have found that the new RTM is reliable, accurate, safe and tests our regulator in a quick efficient manner. Whether using the RTM to sample test new regulator purchases or to use it to set up regulator capacities specified by our internal customer requests we have found it to be very accurate, durable and safe. We have also found it very useful in troubleshooting regulator problems and in setting up relief values to our company standard over pressure settings.

Another advantage is the pricing associated with the RTM. The sales price was very affordable and ESC and Peter provided an exceptional hands-on training class built around our specific needs. In closing, we are happy with the performance of ESC Gas Regulator Testing Machine and we are looking forward to purchasing another RTM in the very near future. If you have any questions please feel free to contact me at your convenience.

Thanks, Alan Blain

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