



847-420-5200 sdozier@cruisesinc.com http://www.SLATEvacations.com



SLATE Vacations - Travel Planning Information

Call SLATE for all of your Sea, Land and Travel Excursions, and let us make your travel experience seamless & unforgettable!

We are a full-service Travel Consulting Agency.



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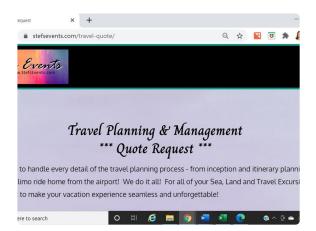
Your Custom Travel Quote!



Need a TRAVEL QUOTE?

Please fill out our TRAVEL QUOTE REQUEST to receive a Custom Quote!

https://www.stefsevents.com/travel-quote/





QUOTES

PLEASE READ THE "GENERAL WAIVER & RELEASE - COVID WAIVER"

in the "Information & Documents" Tab!

READ THIS DOCUMENT IN IT'S ENTIRETY BEFORE AGREEING TO, OR MAKING PAYMENT ON, ANY TRAVEL ARRANGEMENTS OR VACATION PACKAGES. Once you make a deposit or payment on your travel arrangements, you agree to these terms and conditions!



ABOUT STEFANIE, YOUR PERSONAL TRAVEL CONSULTANT

Booking a detailed family vacation can be quite overwhelming! Did you know that as a Travel Consultant I have hundreds of travel vendors at my fingertips? I would love the opportunity to help you plan the perfect vacation and would also appreciate your referrals to family and friends!

Whether you are looking for an All-Inclusive Getaway, Cruise Vacation, Theme Park Package, Guided Tour, Independent Travel Adventure, Couples Getaway or Honeymoon, I will create the best travel package for YOU! I handle every detail of the planning process and am here to help you throughout your entire vacation experience! You will not only receive expert guidance, personalized service and save time, but I give you the in's and out's of your destination, tours and activities, as well as keep you abreast of any information that may be helpful or interesting throughout your travel. (You can't get all that from an online retailer!)

PERSONAL EXPERIENCE & EDUCATION

I have been an Event & Travel Planner since 1999, and I am a Certified Family Travel Specialist. I focus on, and am certified in, various destinations, travel specialties & niche vacation experiences, including: Caribbean Destinations, Cruises, Puerto Rico, Jamaica, Hawaii, European Destinations, Disney Destinations, SeaWorld Parks and more! As an avid traveler and cruiser, I have personally been to over 30 countries in the Caribbean, Bahamas, Mexico, Canada and parts of Central & South America - most several times - and traveled throughout Europe. I have also visited 39 of our great 50 states, Hawaii included.

* Peace of Mind * Expert Advice * Trusted Guidance * Value for Your Money *

I AM a Travel Consultant. I AM NOT a sales person. I DO NOT represent any travel vendor. However, I do create custom vacation packages, from a wide variety of vendors, which will meet your family's needs, expectations and budget for your best travel experience.

We specialize in Family-oriented Dream Vacations and strive to make your Travel Experience Seamless & Unforgettable.







OUR SERVICES

We are here to handle every detail of the travel planning process - from inception and itinerary planning through the limo ride home from the airport! We do it all! For all of your Sea, Land and Travel Excursions, allow SLATE to make your vacation experience seamless and unforgettable!

CUSTOM VACATION PLANNING

Cruises - Ocean or River!

- Over 25 brands from contemporary to niche to luxury, and everything in between!
- Land/Sea Packages: Air, Pre/Post Cruise Hotel Stays, excursions and tours, car/transfers and more.
- Onboard Cruise Experiences including Dining & Entertainment

All-inclusive Resorts / Luxury Resorts

Vacation Packages

- Bundled to save you money! Air, Resort, Transfers, Tours and more!

Theme Park Packages

- Walt Disney Parks & Resorts (worldwide)
 - ---> WDW Dining & Fast Passes
- SeaWorld Parks & Entertainment
- Universal Parks & Resorts

Vacation Destinations Worldwide

(FIT, Cruises, Guided/Escorted Tours, Combination Trips, etc.)

- US & Caribbean Destinations
- European Destinations
- Central & South America
- Mexico, Hawaii and more

Niche Travel Experiences

- Guided and Escorted Tours
- VIP Luxury Villa Rentals worldwide
- Group Travel
- Honeymoon and Anniversary Packages

All Travel Types

- FIT Itinerary Planning
- Custom Vacation Packages
- Group Travel
- Cruises, Land Vacation, Land/Sea Combo

The Extras

- Shore Excursions worldwide
- Land Tours worldwide
- Concierge / VIP Services

The Basics

- Travel Insurance/Protection
- Hotels / Resorts
- Car Rentals, Rail, and/or Transfers
- Airlines

and so much more!



Please remember, as we work solely on commission, we do thank you in advance for your booking!



Travel Planning Process & Info



TRAVEL PLANNING / QUOTE PROCESS REQUIRED INFORMATION TO COMMENCE TRAVEL PLANNING:

- Total # of passengers with FULL NAMES of ALL Passengers (as shown on your passports!)
- Birthdates of ALL Passengers
- · Address, Phone, Email
- Passport YES or NO? Expiration Dates
- Vacation destination, dates (firm or flexible), length of stay, as well as flight, car rental, or transfers needed, any other important factors.
- Types of tours/activities enjoyed, things you want to do on this trip
- Budget for projected itinerary (either per person, or per trip)
- ---> Please remember, as we work solely on commission, we do thank you in advance for your booking! <---

Most Travel Consulting Services are FREE! Travel Consultants work in a mostly commission-based career, however, with the great deal of expertise, continual education and research involved in planning your dream vacation, we do sometimes require a small fee for our services. While we receive commission on "most" travel plans directly from the vendors, that is not always the case.

**You will be notified if there are any additional fees for your itinerary. **

There may be Planning or PTG Fees for complex FIT, large groups and International Travel Planning. (Airfare-only purchased OUTSIDE of a vacation package has a fee of \$25 per ticket for domestic and \$50-100 for international.)

PAYMENT PLANS. Yes, Payment Plans are available! We accept payments at any time, in any amount, for your travel arrangements. Payment Plans are subject to the requirements of the travel vendor, resort, cruise line, etc. Travel booked within 60 days will not be eligible for these plans. Ask about your specific trip.

A Cruises, Inc. booking fee of \$24.99 is charged per booking (not per person) upon deposit and is nonrefundable.

PRICES SUBJECT TO CHANGE!

ALL PRICE QUOTES & AVAILABILITY ARE SUBJECT TO CHANGE until a deposit is paid and the offer/option becomes a confirmed booking. Prices and availability subject to change, including:all cruises, staterooms, hotels/resorts, room types, airfare, car rentals, transfers, price promotions, special offers, perks, sales, and any and all other aspects of the vacation itinerary that has not been deposited, or paid in full, whichever is applicable at the time of booking.

Travel less than 30 days from departure require a scan on the guests credit card, front and back, along with photo ID, the guests name on the booking must match the name on the credit card. The address on the driver's license must match the address we send documents.

A credit card authorization is required for ALL travel planning services.

Plan-To-Go Deposits are for the research, planning and servicing of your customized travel itinerary! You will be notified in advance if your travel itinerary requires a PTG deposit & receive written details. 100% of this deposit is applied to your vacation package when you book with us! While most travel planning is included with your booking, sometimes a more complicated itinerary requires additional research and preparation. Initial quote packages are \$150. Because we invest valuable time & expertise into your travel plans, this deposit is nonrefundable, even if you decide not to book your travel through SLATE Vacations – Cruises, Inc. The PTG Deposit is ONLY put toward the final payment on your travel. It is NOT refundable should you cancel or postpone travel. Plan-To-Go Deposits are invoiced by, and payable directly to, SLATE Vacations, Stefanie Moylan-Dozier.

VACATION CANCELLATIONS: Cancellations are subject to a Cruises, Inc., cancellation fee of \$35 per person, as well as any penalties and fees imposed by the travel vendor. Additionally, ALL services that we have booked WILL be canceled. This does include cancellation of any and all Fast Passes or Dining Reservations with Theme Park and other vacation packages.



Cruise Planning, Quotes & Booking

Our Cruise Planning Services:

- Cruise Fare Watch: We will get you a lower price if it becomes available for your cruise! (Before final payment and your cabin type must be available to qualify.)*
- Travel Planning: Airfare, Car Rental or Transfers, Pre/Post Cruise Hotel Stays, Tours & Shore Excursions, City Guides and information on Ports of Call.
- Onboard Concierge Services: Dining Reservations, Beverage Packages, Show Reservations and more as requested.

Cruise Quotes & Booking Process:

Each cruise option has a link that provides information on the itinerary and ship.

Let me know which itineraries you are most interested in and I will get exact quotes for your family. REMEMBER, cruises have additional taxes, fees and port charges, etc that are not included in the prices. I will include everything so that you know the complete cruise cost. BUT ON THE FLIP SIDE, the 3rd and 4th person in the cabin are discounted!

After I provide you with quotes, and you choose which itinerary is best for your family, we will book your cruise with your deposit. Then the real fun begins! I will provide you with shore excursions and tours for your ports of call, and we can start planning your pre/post cruise hotel stays, flights, ground transportation and any other components needed for your vacation!

- * Remember, We do expect our clients to arrive in their embarkation port city at least 24-48 hours in advance of your cruise vacation! This is to ensure that you do NOT miss the ship for any reason! Anything can happen, even during perfect weather conditions... flight delays/cancellations, car accidents, crazy occurrences beyond our control, etc. We follow this rule ourselves, and always have, and we live in Florida! "if it can go wrong, it will go wrong, and at the worst possible time!"
- **Pricing:** Our cruise pricing is the SAME as the cruise lines (or better)! (We book directly through them on their Travel Agent-designated sites.) We often have additional EXCLUSIVE sales, perks or offers that are not available to the public! We are paid directly by the cruise line, so there is no additional cost to you! We do charge only a one-time \$24.99 per cabin fee that includes all of our services for your cruise vacation planning services.
- Payments: As with all travel, we require a credit card on file. You can change this card at any time. You will make a deposit to hold/book your cruise cabin(s), based on the cruise line policies and rate code chosen. Then, you are welcome to make payments at any time, in any amount, as long as the total amount due is paid by the final due date, as provided by the cruise line. We make all payments for you and they post directly from the travel vendor.

*Cruise Fare reductions are often funded as onboard credit, not necessarily a reduction in balance due The way it is funded, if it if funded, how much, and all other factors are at the discretion of the cruiseline. Cruise Fare Reductions are limited to two per cruise, unless the cruiseline only allows one.







Ready to Book?



Ready to book?

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PLEASE BOOK EARLY!

We encourage you to book early so that you have choices: best prices, destinations, room types, etc. for your ideal family vacation! Also, booking early allows you to make a low deposit and payments over time, if you so choose. In many cases, if the price drops, we can get the price reduced, so it's a WIN / WIN for you!* NOTE: We do NOT get paid until you travel. That means, if you book 6 months, a year, or even more in advance, we are working all that time and not getting paid. We encourage you to book early because **IT BENEFITS YOU!**

*Price drops are often available before final payment and as long as the same room type is available, at the discretion of the cruise line or resort.

HOW TO BOOK:

When you choose an itinerary and room type and are ready to book, please fill out the Credit Authorization Form at the end of this packet so that we can hold your vacation package and pricing as soon as possible.

If, when we attempt to make deposit, there is a price increase:

- 1. \$75 or less, we will go ahead and hold your booking with your deposit.
- 2. More than \$75, we will let you know prior to depositing your booking.
- 3. OR you can give us your personal limit: "Not to exceed a price change of X amount"

If there is a major flight change, we will let you know ahead of time.



CREDIT CARD AUTHORIZATION - 2021

CREDIT AUTHORIZATION FORM and COVID Waiver Forms.

There are 8 pages in this document. We should receive 7 pages back from you with your personal information, initials and signatures. THANK YOU!

(The last page is for your information: CUSTOMER IDENTIFICATION AND PROOF OF CITIZENSHIP, and does not require an initial or signature.)



Travel Protection / Insurance



TRAVEL PROTECTION / INSURANCE Why is Travel Protection HIGHLY RECOMMENDED?

Everyone thinks things "won't happen to them". Well, I can tell you that they do happen, and they happen more often than you think! Travel Protection to help cover the cost of:

Most policies cover: Trip cancellation - Trip interruption (car break down, flight delay) - Lost luggage - Trip and baggage delays - Medical expenses - Emergency medical transportation - Death and repatriation - Accidents, injury, sickness, missed ship/plane, death and more, of you, a traveling companion or a family member may be covered. ^

NOTE: If you opt to NOT purchase the insurance with deposit, because you think you have no pre-existing conditions, REMEMBER that ANY illness or injury that may happen between now and the time you purchase the insurance will NOT be covered. Purchase Travel Protection as soon as possible.

ASK FOR A QUOTE TODAY!

* You, the client, are responsible for reading the travel protection coverage / insurance policy to make sure the benefits and coverage is what you expect, want and need for your family. We are not licensed insurance agents and are not responsible for the benefits, or lack thereof, in the travel protection / insurance that you choose. We only recommend that you do consider getting the policy that is best for you. You can choose the vendor we provide or you may purchase coverage on your own.

IDENTIFICATION & PROOF OF CITIZENSHIP



IDENTIFICATION AND PROOF OF CITIZENSHIP

The spelling of the guest(s) name and birthdates, as booked for a cruise or land vacation, must match exactly as their valid passport or proof of citizenship / identification during check-in formalities. It is the guest's responsibility to give us the names as they exactly match and verify as such.

We highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous!

* Keep a photo of your passport and other travel docs in your phone, and in your email, for easy accessibility in case of emergency!

** If you would like to send us a copy of your passport for your file or to add to the app, please let us know!

Please note that this information is for U.S. citizens only. Foreign travelers should visit their local consulate for travel requirements (a VISA or other written verification may be necessary). Nationals of other countries, residing in the U.S. with a Resident Alien Card, see the States Department's consular website at www.travel.state.gov.

Domestic Travel: All domestic passengers 18 years of age or older are required to present one form of government issued photo identification (such as a valid driver's license).

International Travel: All international passengers regardless of age must present a government issued, non-expired, U.S. passport upon flight check-in and for U.S. Customs re-entry after air, land or sea travel. For more information regarding this requirement, please consult your travel agent or visit the State Department's Consular website at www.dhs.gov.

Before you travel, make sure you also know the entry requirements of your destination country which can be found by visiting the country's consulate or embassy web site. Airlines may require special or additional documentation for children traveling without their legal guardian beyond what is mandated by the destination country. We encourage you to contact your air carrier for clarification.

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ALSO SEE: MORE IMPORTANT TRAVEL INFORMATION!!!

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CLOSED-LOOP CRUISES ONLY:

Traveling with a Birth Certificate and Photo Identification

Birth Certification Information

The following are acceptable:

- An original birth certificate issued by a government agency (state/county/city) or the Department of Health and Vital Statistics
- A copy of a birth certificate issued by a government agency (state/county/city) or the Department of Health and Vital Statistics
- A clear, legible copy of a birth certificate that was originally issued by a government agency (state/county/city) or the Department of Health and Vital Statistics. The copy does not need to be notarized or certified.
- · Birth Certificate Card
- · A Consular report of Birth Abroad
- Internationally adopted children (under the age of 18): If the adoptive parent was not issued a birth certificate, we will
 accept as proof of citizenship, a Certificate of Citizenship by the U.S. and adoption paperwork. A Certificate of
 Citizenship is issued by the U.S. once the adoption is finalized.

Guests may obtain a copy of a birth certificate by contacting: The Department of Health and Vital Statistics at: www.vitalchek.com. If the guest has laminated their birth certificate, it is acceptable.

Birth certificates from Puerto Rico issued prior to July 1, 2010 are not valid forms of proof of citizenship and are not accepted by U.S. Customs and Border Protection. Guests from Puerto Rico either need to present a WHTI-compliant document or a government-issued photo I.D. with a validated birth certificate issued after July 1, 2010.

* AND *

Photo Identification

A non-expired government-issued photo I.D. is required of all guests 16 years of age and older. The following are acceptable:

- · Driver's License
- · Driver's Permit
- School/Student I.D. (acceptable for guests 16/17/18 years of age)
- Government-issued identification card (city/state/federal)
- Government-issued Trusted Traveler Program Membership Card (NEXUS/SENTRI/FAST) for photo identification use only

While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states!

Unacceptable Forms of Documentation

- Copies of any WHTI-Compliant documents
- · Driver's License as the only proof
- A temporary driver's license (paperwork without a photo I.D.)
- · Voter's Registration Card
- Trusted Traveler Program Membership Card (NEXUS/SENTRI/FAST) may be used for photo identification use only
- Baptismal Papers
- U.S. Military I.D. and a photo I.D.
- A Dependent Military I.D. that is issued to the spouse and children of military personnel is not acceptable
- U.S. Military Discharge Papers
- No Record of Birth certificate: a certificate issued by the Department of Health and Vital Statistics showing that they
 have no records on this person
- · Hospital certificate, hospital-issued birth notice, live record of birth or announcement of birth



LET US KNOW!

Something more you would like to see in your app? LET US KNOW!

Want to add photos of your passports to the app? Please let us know!

Or if there is some other piece of information, link or something you booked on your own, please send it over and we can add it to your itinerary!

DO THIS IF YOU WANT MORE

FAQ's



FAQ's: I call this "Transparency"



Does it Cost More To Book Through a Travel Agent / Consultant? CAN YOU REALLY MATCH THE PRICE "ONLINE"?

YES! We have the EXACT SAME PRICING as all of the travel vendors (cruises, resorts, Disney, etc.) BUT, sometimes we have an even better offer/deal, extra perks or other added values on top of our amazing (included) services!

HOW DO YOU GET PAID?

99% Commission only! So, please remember, as we work solely on commission, we do thank you in advance for your booking! We can do hours of work on your custom travel quotes before you even make your deposit. Please respect our time too!

WHO PAYS YOU?

The Travel Vendor pays us directly! You don't have to do a thing! When we book cruises, resorts, hotels, vacation packages, theme park packages and more... the travel vendor pays us commission AFTER your final payment. (YES, that means we can literally work for free for months, a year or even more!)

WHAT ABOUT EXTRA FEES?

Most Travel Consulting Services are FREE!

Travel Consultants work in a mostly commission-based career, however, with the great deal of expertise, continual education and research involved in planning your dream vacation, we do sometimes require a small fee for our services. While we receive commission on "most" travel plans directly from the vendors, that is not always the case. **You will be notified if there are any additional fees for your itinerary.**

There are times Travel Consultants charge fees:

- 1. Ticketing fees for Airfare, unless included in a vacation package (Airlines do NOT pay commission.) \$25-50
- 2. Detailed FIT and International Travel Planning \$150+
- 3. Additional quotes and research beyond the initial quotes
- 4. Concierge / VIP services as requested
- 5. A Cruises, Inc. service fee of \$24.99 is charged per booking (not per person) upon deposit on all bookings.

WILL YOU REBATE YOUR COMMISSION?

Simple. No. I will not do that. It is highly frowned upon in the industry. Some vendors will even ban us from selling their product if we do so! Not to mention, would you give away your only income? Probably not. So please don't ask. Moreover, we have a commission split with Cruises, Inc for belonging to their amazing agency. So the commission we get, is not even 100% our own. And, taxes. Enough said.



What Do Travel Agents / Consultants Actually Do?

Well.... We are here to handle every detail of the travel planning process - from inception and itinerary planning through the limo ride home from the airport! We do it all! For all of your Sea, Land and Travel Excursions, allow SLATE to make your vacation experience seamless and unforgettable!

(And yes, we are WAY MORE than cruises!)

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The Extras

- Shore Excursions worldwide
- Land Tours worldwide
- Concierge / VIP Services

The Basics

- Travel Insurance/Protection
- Hotels / Resorts
- Car Rentals, Rail, and/or Transfers
- Airlines

and so much more!



What Are Your Specialties & Certifications?

First and foremost, I am a CERTIFIED FAMILY TRAVEL SPECIALIST.

I focus on, and am certified in, various destinations, travel specialties & niche vacation experiences, including: Caribbean Destinations, Cruises, Puerto Rico, Jamaica, Hawaii, European Destinations, Disney Destinations, SeaWorld Parks, Merlin Entertainment, and more! Many of the certifications required annual continuing education to maintain.

I have traveled in over 35 countries throughout 4 continents (many multiple times) and 39 of our great states, including Hawaii.

Many of my certificates are located in a photo album of my Facebook page: https://www.facebook.com/SLATEvacations/ - Meet Stefanie, Your Vacation Specialist



More FAQ's

Do you offer Payment Plans?

YES! Payment Plans are available! We accept payments at any time, in any amount, for your travel arrangements. Payment Plans are subject to the requirements of the travel vendor, resort, cruise line, etc. Travel booked within 60 days will not be eligible for these plans. Ask about your specific trip. The deposit amount and final due date is designated by the travel vendor.

Aren't you just a "sales person"?

NO! I AM a Travel Consultant. I AM NOT a sales person. I DO NOT represent any travel vendor. My education is in travel, destinations and experiences, not sales. I create custom vacation packages, from a wide variety of vendors, which will meet your family's needs, expectations and budget for your best travel experience. Given a choice, I may choose one vendor over another for the same trip because of their quality and service, but not for any other reason.

Are you licensed to sell travel insurance?

No. I am NOT an insurance agent. I am a Travel Agent. We highly recommend always using Travel Protection and offer opportunities for you to buy through the travel vendor (cruise line, consolidator, etc.) or through a provider we have a relationship with through Cruises, Inc. HOWEVER, you, the client, are responsible for reading the travel protection coverage / insurance policy to make sure the benefits and coverage is what you expect, want and need for your family. We are not licensed insurance agents and are not responsible for the benefits, or lack thereof, in the travel protection / insurance that you choose. You can choose the vendor we provide, or you may purchase coverage on your own. We only recommend that you do consider getting the policy that is best for you to protect yourself as well as your investment.

Everyone thinks things "won't happen to them". Well, I can tell you that they do happen, and they happen more often than you think! Travel Protection to help cover the cost of:

Trip cancellation - Trip interruption (car break down, flight delay) - Lost luggage - Trip and baggage delays - Medical expenses - Emergency medical transportation - Death and repatriation - Accidents, injury, sickness, missed ship/plane, death and more, of you, a traveling companion or a family member may be covered. Check your policy carefully. NOTE: :If you opt to NOT purchase the insurance with deposit, because you think you have no pre-existing conditions, REMEMBER that ANY illness or injury that may happen between now and the time you purchase the insurance will NOT be covered. Purchase Travel Protection as soon as possible.

Why do you always recommend a passport book?

Just because something isn't "required" does not mean it isn't a smart thing to do! While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states! If something happens, you cannot fly home from another country (with few exceptions) without one and it will be a big, timely expense. And believe me, anything can, and does, happen! A passport also trumps all other identification, so you will find it to be a very handy thing to have!

How to use this App



How to View Your Itinerary in the Trip Plans Mobile App Simple Steps:

To add the app to your phone:

- 1. OPEN the email FROM YOUR PHONE.
- 2. CLICK THE BLUE BOX: "View Your Trip Details"
- 3. At the bottom of your screen, CLICK "View in App"
- 4. The app will launch automatically.

IF YOU HAVE MORE THAN ONE VACATION BOOKED WITH US

You will need to create a username and password to view all vacations at the same time on the app and toggle between them

- 1. Tap on the "Trips" button on the top left-hand corner and you will be asked to create an account (or sign in if they already created one) that way, all of the itineraries associated with the email address used will be displayed.
- 2. ENTER: full name, email address (used for all itineraries) and a password more than 10 characters (box turns green).
- 3. Check the terms of use box.

-

MORE DETAILED INFORMATION

1. View the Web Itinerary on Your Mobile Device

Once your Travel Advisor has shared the itinerary with you, you can open the web itinerary from the email or URL on your mobile device.

If your Travel Advisor sent an email...

You may receive an email that looks like the screenshot below. If so you can tap "View Your Trip Details" and this will open the web itinerary in your web browser.

If your Travel Advisor sent a URL to the itinerary...

You can just copy and paste the URL in your web browser to view the web itinerary.

Pro Tip: Opening the web itinerary from a desktop computer.

If you opened the web itinerary on a desktop computer you can send yourself a magic link via email so that you can open the itinerary in your mobile device.

To do this, simply click "View in App" at the top and enter your email address. From there, you can open the email that was sent in your mobile device and move to the next step.

2. Open the Web Itinerary in Your Mobile Device

Now for the fun part! Once you view your web itinerary, tap "View in App". This will automatically open up the app store where you can download the Trip Plans mobile app.

Once the app finishes downloading you can open the Trip Plans app and your itinerary will automatically populate.

If you are asked to sign in...

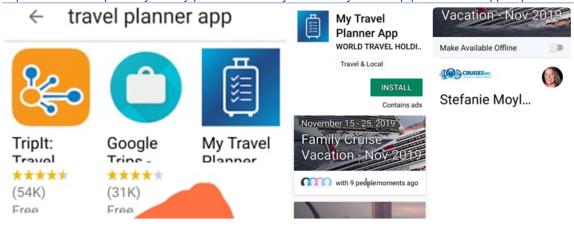
You might be on a group trip that is private so you will need to create an account in order to view your itinerary. You will need to use the same email address that your Travel Advisor used to set you up. If you believe you have created a password previously but it no longer works, you can reset your password here --> https://travefy.com/account/passwordreset

What if I already have the app downloaded?

Great, you're a step ahead! If the app is already downloaded to your mobile device, you can jump to **Step 2** above and open the web itinerary on your mobile device, tap "View in App" and the itinerary will automatically open in your Trip Plans app.

If you wish to view your old itineraries, tap on "**Trips**" in the top left-hand corner and you can create an account to view your previous trips.

https://intercom.help/travefy/travefy-pro/how-to-view-your-itinerary-in-the-trip-plans-mobile-app-faq-for-traveler





GENERAL WAIVER & RELEASE - COVID WAIVER

READ THIS DOCUMENT IN IT'S ENTIRETY BEFORE AGREEING TO, OR MAKING PAYMENT ON, ANY TRAVEL ARRANGEMENTS OR VACATION PACKAGES

REFER TO THE DEPARTMENT OF STATE COVID TRAVEL ADVISORIES before booking any travel arrangements:

https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html

REFER TO THE CDC Recommendations before booking any travel arrangements:

https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notices.html

TRAVEL WARNING

COVID-19 Travel Rules and Recommendations can change at any time! Read the above links before booking any travel arrangements.

If you do choose to travel and test positive for COVID-19, you may be stuck in your destination for an undetermined amount of time, at your own expense, including but not limited to: cancellations or changes by suppliers, airfare, transportation, lodging, food and beverage, medical expenses, cost of testing, and anything else associated with your unexpected, extended stay and medical care. Additionally, Immigration restrictions may be put in place before or during your travels that may impede your ability to enter or exit your destination or home country as planned. You are solely responsible for any and all expenses incurred. We cannot and do not guarantee that we can assist you with extended arrangements. We highly recommend ALWAYS traveling with Travel Protection Insurance. Travel Protection Insurance may protect you and relieve you of some financial burden. READ YOUR TRAVEL INSURANCE INFORMATION THOROUGHLY BEFORE TRAVELING. This is solely your responsibility. We are NOT licensed insurance agents and cannot act as such. SEE FULL COVID DISCLOSURE BELOW.

YOU AGREE THAT YOU HAVE READ THIS DOCUMENT IN IT'S ENTIRETY.

You hereby acknowledge that this Agreement is binding for all travelers listed under this booking.

By making any payment, deposit, payments, or final payment, on or toward, the travel arrangements and/or vacation package, you are agreeing to the terms and conditions herein for everyone on the booking/reservation.

BY ATTENDING AND/OR PARTICIPATING IN THESE TRAVEL ARRANGEMENTS, VACATION PACKAGE, OR ANY COMPONENT THEREOF, YOU ARE DEEMED TO HAVE GIVEN A FULL RELEASE OF LIABILITY TO STEFANIE MOYLAN DOZIER, CRUISES, INC., WORLD TRAVEL HOLDINGS, SLATE VACATIONS, AND ANY OTHER PERSON, FIRM, OR CORPORATION ASSOCIATED WITH THE SAME, TO THE FULLEST EXTENT PERMITTED BY LAW.

HOLD HARMLESS AGREEMENT

You certify, agree, and understand that Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations is in no way responsible for any issue that may arise out of any travel arrangement, vacation package, activity, tour, or event, including location, venue, tours, products, offerings, safety, health protocols, food and beverage, transportation, or services. Likewise, Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings and/or SLATE Vacations hold no responsibility for, including, but not limited to airlines, buses, trains, limousines, car rentals, transfer services, hotels, resorts, motels, lodging, cruise ships, tours, excursions, activities, including location, venue, services, transportation, safety, health protocols, food and beverage, products, or any other actual or implied services. Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings and/or SLATE Vacations provide the sole service of booking travel arrangements and/or a vacation package through a travel vendor or supplier and provide no actual product, including but not limited to locations, venues, products, safety, health protocols, services, tours, food and beverage, or transportation. No other products or services are implied, offered, or provided.

You further release, discharge & hold harmless Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations and/or any other company, entity, person, firm, or corporation associated with the same of any liabilities, claims, demands for damages, costs, expenses, consequential damage, or any other thing whatsoever, on account of, in association with, or in any way growing out of any error, oversight, incident, negligence, financial loss, illness, death, injury, or anything else in or related to the travel arrangements, vacation package, activity, tour, or any component thereof.

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ASSUMPTION OF THE RISK.

You acknowledge and understand the following:

- 1. Participation includes possible exposure to and illness from infectious diseases including but not limited to COVID-19. While particular rules and personal discipline may reduce this risk, the risk of serious illness and death does exist;
- 2. You knowingly and freely assume all such risks related to illness and infectious diseases, such as COVID-19, even if arising from the negligence or fault of the Released Parties; and
- 3. You hereby knowingly assume the risk of injury, illness, death, harm and loss associated with the Activity, Travel or Vacation Package, including any injury, illness, death, harm and loss caused by the negligence, fault or conduct of any kind on the part of the Released Parties.

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Coronavirus COVID-19 Release, Assumption of Risk, Waiver of Liability & Indemnity Agreement

The 2019 Novel Coronavirus* (COVID-19, "Coronavirus") is a known and rapidly evolving pandemic that is affecting travel worldwide, with continued spread and impacts expected.

YOU, the Client, are fully aware of the current global Coronavirus COVID-19 virus outbreak, the current travel restrictions, and inherent risks involved if choosing to travel.

YOU, the Client, understand that it is your responsibility to check the latest travel information regarding this virus outbreak with the CDC.

YOU, the Client, are understand that it is your responsibility to have travel insurance to ensure you have coverage for all medical needs and trip cancellation, but understand that concerns or fear of travel is not a covered reason for cancellation relating to the Coronavirus/ Covid-19 and can be denied. YOU, the Client, hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for your election to not purchase travel insurance or any denial of claim by travel insurer as it relates to Covid-19 or any other claim under the policy.

Travel insurance generally only covers unforeseen events. Most insurers classified COVID-19 as a 'known event' late January 2020. Please note that most policies have a specific clause stating they do not cover epidemics and pandemics, especially when travel warnings are in place. Client understands that he/she is bound by the terms of the insurance policy as it relates to Coronavirus/Covid-19.

YOU, the Client, are aware of the travel warnings, travel restrictions, and rules and fully understand the risks, are accepting of these, and know that Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations should be held harmless for any travel restrictions, death, illness, cancellations or changes by suppliers, hotels, airlines, cruise lines, tour agencies or any other travel provider, financial loss, quarantining rules or measures put in place at airports or destinations you are traveling through. YOU further agree to hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for any financial penalties or fees imposed by the by suppliers, hotels, airlines, cruise lines, tour agencies or any other travel provider due to cancellations or postponements due to Covid-19 and agree to not institute a credit card dispute or "charge back" to Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations for said penalties or fees.

YOU, the Client, are aware that additional screening procedures and restrictions may take place at airports and in public areas. YOU are aware that these restrictions may include mandatory face coverings and/or temperature checks in airports, hotels, cruise ships, trains or other means of transport.

YOU, the Client, are aware that Immigration restrictions may be put in place before or during your travels that may impede your ability to enter or exit your destination, or home country, as planned.

YOU, the Client are aware that it is your personal decision to travel and are doing so with full knowledge of current travel recommendations and travel restrictions with regards to the Coronavirus COVID-19 and take full responsibility for your actions with regards to this.

YOU, the Client, understand and confirm that Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, after reasonable inquiry, has provided you with the best available information regarding pandemic protection policies provided by travel suppliers, including but not limited to airlines, hotels, cruises lines, tour agencies, transfer agencies or any other provider involved in clients booking, but that said suppliers may not enforce or apply said policies. Additionally, you understand and are aware that even if said travel suppliers make a good faith effort to enforce said pandemic policies and procedures, some travelers may refuse to cooperate with said policies. YOU, the Client, further hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for any injury, illness, or harm that may arise.

You fully knowledge and accept the risks associated with travel, and hereby release, indemnify, hold harmless and covenant not to sue Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, its officers, employees, volunteers, agents, representatives, and any other person involved either directly or indirectly, from all claims, suits, expenses, attorney fees and demands of any nature (including negligence) caused by, deriving from, or associated with this trip. You make these covenants, release and waivers, knowingly and voluntarily. It is further understood and agreed that this Coronavirus/Covid 19 Waiver and Release of Liability, Assumption of Risk and Indemnity Agreement is to be binding on your heirs and assigns and that you acknowledged such agreement when you made the any payment, deposit, payments, and/or final payment, on or for the travel arrangements of own free will, being fully informed of the aforementioned risks.

As the worldwide COVID-19 coronavirus pandemic remains ongoing at this time, you acknowledge that for this reason, and other reasons not reasonably foreseeable at this time, these travel plans may be interrupted or cancelled by the supplier that is providing them, a government entity or other third party over which Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, herein after referred to the AGENCY, has no control.

You further acknowledge that the supplier's own cancellation, rebooking and refund policies, subject to any applicable law that is now or may later be in effect, will govern my rights and remedies, including my right to receive a refund, in such an event. Moreover, you understand that should you elect to purchase travel insurance, the terms of the policy will dictate whether, and to what extent, coverage for any financial loss may exist under the circumstances. You hereby agree to hold the Agency harmless and release it from any and all liability for any damages, including but not limited to monetary losses, you may incur as a result of such interruption or cancellation of these travel plans. You understand that exposure to COVID-19 is an inherent risk in any public location where people are present; the Agency cannot guarantee you will not be exposed during your visit.

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Please remember, as we work solely on commission, we do thank you in advance for your booking!





CONTACT INFO

We are a full-service Travel & Consulting Agency.

Toll-free: 844-Go SLATE! (844-467-5283)

Talk/Text: 847-420-5200

Email: sdozier@cruisesinc.com

Website: www.SLATEvacations.com

Luxury Website: www.SeaLuxury.com/sdozier

Luxury Villas: https://villainfo.villasofdistinction.com/

Facebook: www.Facebook.com/SLATEvacations





*** PAYMENT FINAL DUE DATE ***

FINAL PAYMENT DUE BEFORE:

We will use your credit card on file for FINAL PAYMENT when it becomes due. (Final due date is also stated above.) If we do not hear otherwise, we will charge this credit card on file for the final payment to ensure on-time payment of your Vacation Package. You can update your Card of File at any time.

We usually run final payments about 48 hours in advance just to make sure everything goes through, with no issues on either end.

Final Payment Service is to ensure that you do not risk your vacation package cancelling with penalties, loss of deposits made, loss of air, hotels and/or cruise staterooms, and any and all other components within your vacation package due to nonpayment!

There is a Credit Card Authorization Form if you need to update your account with us.





CREDIT CARD AUTHORIZATION - 2021

CREDIT AUTHORIZATION FORM and COVID Waiver Forms.

There are 8 pages in this document. We should receive 7 pages back from you with your personal information, initials and signatures. THANK YOU!

(The last page is for your information: CUSTOMER IDENTIFICATION AND PROOF OF CITIZENSHIP, and does not require an initial or signature.)





FOLLOW US ON FACEBOOK!

Follow us on FACEBOOK! https://www.facebook.com/SLATEvacations/





Don't forget your PASSPORT!

Pack Your Passport in your CARRY ON!



CANCELLATION POLICY

Cancellations are subject to a Cruises, Inc., cancellation fee of \$35 per person, as well as any penalties and fees imposed by the travel vendor. Additionally, ALL services that we have booked WILL be canceled. This does include cancellation of any and all Fast Passes or Dining Reservations with Theme Park and other vacation packages.



MORE IMPORTANT TRAVEL INFORMATION!!!

- Circumstances That May Affect Your Travel
 - Pregnancy, Children traveling without one parent, Felonies, Drug Convictions, Sex Offender registry, or DUI issues, Arrests, whether convicted or not, that may have not been cleared from your record □ Unpaid or behind Child Support Obligations
- Before You Leave: Required Travel Documents & Identification
- Answers to your FAQ's about Passports
- About Stefanie, Your Personal Travel Consultant
- What Else Can We Do?
- Your Travel Consultant's Compensation
- Why Use a Travel Consultant
- SLATE Vacations Brochure
- How will a Travel Consultant Benefit You?
- Quotes & Billing
- Plan-To-Go Agreement (may or may not be applicable to your travel)





SLATE Vacations

Stefanie Moylan-Dozier, Independent Contractor Cruises Inc.



CREDIT CARD AUTHORIZATION FORM

Credit Card & Third Party Credit Card Authorization Form

Return by fax to: 844- Go SLATE (844-467-5283) or scan and email to sdozier@cruisesinc.com

PLEASE FILL THE FORM OUT COMPLETLY!!! (ALL PAGES!)

CLIENT NAME: _			Date:
	(AS WRIT	TEN ON YOUR CREDIT CARD)	· · · · · · · · · · · · · · · · · · ·
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		Please write	total to be charged today:
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	(CARD ON FILE AUTHORIZATION FOR FU	TURE USE (Initials)

PLEASE PROVIDE	IKAVEL PROTECT	ION QUOTE. IN	IIIAL: Yes	No)	ALREADY ACC	EPIED	
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The spelling of the guest(s) name and birthdates, as booked for a cruise or land vacation, must <u>match exactly</u> as their valid passport or proof of citizenship / identification during check-in formalities. It is the guest's responsibility to give us the names as they exactly match and verify as such.

PAGE 2 of 3

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nonrefund Inc / World travel vend	able. This fee will be char Travel Holdings (WTH). or separately or through	e of \$24.99 is charged per booking (not per present after your initial booking deposit is made Al other travel charges may be applied to the a consolidator. Charges may also come from oping fees or Travel Protection Plans.	and is charge client's credi	ed sepa t card d	rately by Cruises, irectly from each
	\$50 per person Cruises payment has been receivendors and the client date, hotel or number apply. Name changes & Each cruise line, hotel, the client, acknowledg cancellation fees and notes.	s Changes or Cancellations: Prior to 45 days is, Inc. fee for any changes, including name sure ived by the travel vendor. There may be chost is responsible for all fees. Within 45 days of of passengers may be treated as a cancellated cancellations are subject to the vendor's a resort, tour company, etc. has their own case receipt and understanding of the cancellation conrefundable portions. The client is responsesort, tour company, cruise line, etc. Cruising	ubstitutions, nange fees in departure, a ion, and can cceptance, procellation potion policy, rasible for all f	made on posed a chang cellation olicies olicy an efund sees and	once initial by the travel ge in departure on charges will and penalties. d schedule. You, schedule,
	changes are allowed. Spermits rebooking, wit the airlines at least 24 apply to the land portionules and regulations.	ations & Changes: Once scheduled air ticket scheduled air tickets are non-refundable. Rescheduled air tickets are non-refundable. Rescheduled air tickets are non-refundable. Rescheduled air bours prior to the scheduled departure time on of scheduled air bookings. Changes & car The client is responsible for all fees imposed DERSTAND THE COVID WAIVER, RELEASE A	booking sche if the reserve. Regular ca ncellations and by the airlin	eduled ration is ncellati re subjects	air, if airline s canceled with on penalties will ect to airlines
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Travel Dat	es:	Destination:			
Passenger	Names (as shown on tr	avel documents!) & Birth Dates			INSURANCE?
1		DOB:	M _	_ F	YesNo*
2		DOB:	M _	_ F	YesNo*
3		DOB:	M _	_ F	YesNo*
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READ THIS DOCUMENT IN IT'S ENTIRETY BEFORE MAKING PAYMENT ON, ANY TRAVEL ARRANGEMENTS OR VACATION PACKAGES

REFER TO THE DEPARTMENT OF STATE COVID TRAVEL ADVISORIES before booking any travel arrangements: https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html

REFER TO THE CDC Recommendations before booking any travel

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Initial	

COVID-19 Waiver	

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YOU, the Client, understand that it is your responsibility to check the latest travel information regarding this virus outbreak with the CDC.

YOU, the Client, are understand that it is your responsibility to have travel insurance to ensure you have coverage for all medical needs and trip cancellation, but understand that concerns or fear of travel is not a covered reason for cancellation relating to the Coronavirus/ Covid-19 and can be denied. YOU, the Client, hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for your election to not purchase travel insurance or any denial of claim by travel insurer as it relates to Covid-19 or any other claim under the policy. Travel insurance generally only covers unforeseen events. Most insurers classified COVID-19 as a 'known event' late January 2020. Please note that most policies have a specific clause stating they do not cover epidemics and pandemics, especially when travel warnings are in place. Client understands that he/she is bound by the terms of the insurance policy as it relates to Coronavirus/Covid-19.

YOU, the Client, are aware of the travel warnings, travel restrictions, and rules and fully understand the risks, are accepting of these, and know that Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations should be held harmless for any travel restrictions, death, illness, cancellations or changes by suppliers, hotels, airlines, cruise lines, tour agencies or any other travel provider, financial loss, quarantining rules or measures put in place at airports or destinations you are traveling through. YOU further agree to hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for any financial penalties or fees imposed by the by suppliers, hotels, airlines, cruise lines, tour agencies or any other travel provider due to cancellations or postponements due to Covid-19 and agree to not institute a credit card dispute or "charge back" to Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations for said penalties or fees. YOU, the Client, are aware that additional screening procedures and restrictions may take place at airports and in public areas. YOU are aware that these restrictions may include mandatory face coverings and/or temperature checks in airports, hotels, cruise ships, trains or other means of transport.

COVID	WAIVER PAGE 3:	Initial
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YOU, the Client, are aware that Immigration restrictions may be put in place before or during your travels that may impede your ability to enter or exit your destination, or home country, as planned.

YOU, the Client are aware that it is your personal decision to travel and are doing so with full knowledge of current travel recommendations and travel restrictions with regards to the Coronavirus COVID-19 and take full responsibility for your actions with regards to this.

YOU, the Client, understand and confirm that Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, after reasonable inquiry, has provided you with the best available information regarding pandemic protection policies provided by travel suppliers, including but not limited to airlines, hotels, cruises lines, tour agencies, transfer agencies or any other provider involved in clients booking, but that said suppliers may not enforce or apply said policies. Additionally, you understand and are aware that even if said travel suppliers make a good faith effort to enforce said pandemic policies and procedures, some travelers may refuse to cooperate with said policies. YOU, the Client, further hold Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations harmless for any injury, illness, or harm that may arise.

You fully knowledge and accept the risks associated with travel, and hereby release, indemnify, hold harmless and covenant not to sue Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, its officers, employees, volunteers, agents, representatives, and any other person involved either directly or indirectly, from all claims, suits, expenses, attorney fees and demands of any nature (including negligence) caused by, deriving from, or associated with this trip. You make these covenants, release and waivers, knowingly and voluntarily. It is further understood and agreed that this Coronavirus/COVID-19 Waiver and Release of Liability, Assumption of Risk and Indemnity Agreement is to be binding on your heirs and assigns and that you acknowledged such agreement when you made the any payment, deposit, payments, and/or final payment, on or for the travel arrangements of own free will, being fully informed of the aforementioned risks.

As the worldwide COVID-19 coronavirus pandemic remains ongoing at this time, you acknowledge that for this reason, and other reasons not reasonably foreseeable at this time, these travel plans may be interrupted or cancelled by the supplier that is providing them, a government entity or other third party over which Stefanie Moylan Dozier, Cruises, Inc., World Travel Holdings, and/or SLATE Vacations, herein after referred to the AGENCY, has no control.

You further acknowledge that the supplier's own cancellation, rebooking and refund policies, subject to any applicable law that is now or may later be in effect, will govern my rights and remedies, including my right to receive a refund, in such an event. Moreover, you understand that should you elect to purchase travel insurance, the terms of the policy will dictate whether, and to what extent, coverage for any financial loss may exist under the circumstances. You hereby agree to hold the Agency harmless and release it from any and all liability for any damages, including but not limited to monetary losses, you may incur as a result of such interruption or cancellation of these travel plans. You understand that exposure to COVID-19 is an inherent risk in any public location where people are present; the Agency cannot guarantee you will not be exposed during your visit.

You hereby acknowledge that this Agreement is binding for all travelers listed under this booking. By making any payment, deposit, payments, or final payment, on or toward, the travel arrangements and/or vacation package, you are agreeing to the terms and conditions herein for everyone on the booking/reservation. BY ATTENDING AND/OR PARTICIPATING IN THESE TRAVEL ARRANGEMENTS, VACATION PACKAGE, OR ANY COMPONENT THEREOF, YOU ARE DEEMED TO HAVE GIVEN A FULL RELEASE OF LIABILITY TO STEFANIE MOYLAN DOZIER, CRUISES, INC., WORLD TRAVEL HOLDINGS, SLATE VACATIONS, AND ANY OTHER PERSON, FIRM, OR CORPORATION ASSOCIATED WITH THE SAME, TO THE FULLEST EXTENT PERMITTED BY LAW. COVID WAIVER PAGE 4:

SIGNATURE	PRINTED	DATE

CUSTOMER IDENTIFICATION AND PROOF OF CITIZENSHIP

The spelling of the guest(s) name and birthdates, as booked for a cruise or land vacation, must <u>match exactly</u> as their valid passport or proof of citizenship / identification during check-in formalities. It is the guest's responsibility to give us the names as they exactly match and verify as such.

The Transportation Security Administration (TSA) requires all airline passengers to provide the following Secure Flight Passenger Data:

- Full Name as it Appears on Government-Issued I.D.
- Date of Birth
- Gender
- Redress Number (if available)

Names provided to SLATE Vacations / Cruises, Inc. for customers must be an **EXACT MATCH** to the Government-Issued ID that will be used during travel. The customer is responsible for all fees and expenses that may be incurred due to an incorrect name, or to the denial of travel due to an incorrect name. A name revision fee of \$25 per person will be assessed by SLATE Vacations / Cruises, Inc for name corrections or revisions, in addition to other fees assessed by airlines or other suppliers.

It is the customer's responsibility to verify that a passport is valid at the time of departure, remains valid for a minimum of six months beyond the return travel date, and contains sufficient BLANK pages to attach any required visas for their travel. Some countries may require that children under 18 years of age must travel with the consent of both parents. Please verify the most current documentation and entry requirements with the country's consulate, an immigration office or at www.travel.state.gov. Failure to comply with these regulations may result in denied boarding, denied entry, and/or government imposed fines. No refund will be issued for losses incurred as a result of failure to obtain or provide required valid documentation.

Updated information regarding security measures and requirements for air travel are available at http://travel.state.gov. It is highly recommended for the customer to check this website for possible changes due to security measures and air travel for their scheduled destination(s). It is the customer's responsibility to verify current entry requirements and obtain the necessary travel documentation based on the country of origin, destination and any countries in which a stop is scheduled. An entry visa and passport may be required.

DOCUMENTS - Documents will be issued on fully paid reservations approximately 14-21 days prior to departure. Fees apply for the replacement of lost or destroyed documents and for expedited delivery.

CHANGES PRIOR TO DEPARTURE – SLATE Vacations / Cruises, Inc will assess a fee for each customer initiated change to the reservation after receipt of payment, and additional airline, hotel and/or supplier fees may also be charged. Any change made will result in the reservation being re-priced at the rate in effect at the time of the change. A "name change" constitutes a cancellation and cancellation fees will apply.

Cruises, Inc. will assess a \$35 per person vacation cancellation fee

PASSPORT BOOKS:

While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states!



Stefanie Moylan-Dozier Independent Contractor with Cruises Inc. www.SLATEvacations.com 844 - Go SLATE (844-467-5283)

CRUISESINC.
resorts • cruises • tours
Local: 847-420-5200
sdozier@cruisesinc.com

2733 Tottenham Dr. Trinity, FL 34655

SLATE For all of your Sea, Land and Travel Excursions!

Learn more about Stefanie and our Travel Consulting services

In this packet you will find:

- About Stefanie, Your Personal Travel Consultant
- What Else Can We Do?
- Your Travel Consultant's Compensation
- Why Use a Travel Consultant
- SLATE Vacations Brochure
- How will a Travel Consultant Benefit You?
- Quotes & Billing
- Plan-To-Go Agreement (may or may not be applicable to your travel)
- Circumstances That May Affect Your Travel
- Before You Leave: Required Travel Documents & Identification
- Answers to your FAQ's about Passports



Stefanie Moylan-Dozier Travel Consultant and Family Travel Specialist

About Stefanie, Your Personal Travel Consultant...



Stefanie Moylan-Dozier Travel Consultant and Family Travel Specialist

I AM NOT an order taker... I AM a Dream Maker!

Booking a detailed family vacation can be quite overwhelming! Did you know that as a Travel Consultant I have hundreds of travel vendors at my fingertips? I would love the opportunity to help you plan the perfect vacation and would also appreciate your referrals to family and friends!

Whether you are looking for an All-Inclusive Getaway, Cruise Vacation, Theme Park Package, Guided Tour, Independent Travel Adventure, Couples Getaway or Honeymoon, I will create the best travel package for YOU! I handle every detail of the planning process and am here to help you throughout your entire vacation experience! You will not only receive expert guidance, personalized service and save time, but I give you the in's and out's of your destination, tours and activities, as well as keep you abreast of any information that may be helpful or interesting throughout your travel. (You can't get all that from an online retailer!)

PERSONAL EXPERIENCE & EDUCATION

I have been an Event & Travel Planner since 1999, and I am a Certified Family Travel Specialist. I focus on, and am certified in, various destinations, travel specialties & niche vacation experiences, including: Caribbean Destinations, Cruises, Puerto Rico, Jamaica, Hawaii, European Destinations, Disney Destinations, SeaWorld Parks and more! As an avid traveler and cruiser, I have personally been to over 30 countries in the Caribbean, Bahamas, Mexico, Canada and parts of Central & South America - many several times - and traveled Western Europe, including Spain, France, Monaco, Italy, Greece, as well as Turkey (Asia). I have also visited 39 of our great 50 states, Hawaii included.

* Peace of Mind * Expert Advice * Trusted Guidance * Value for Your Money *

I <u>AM</u> a Travel Consultant. I <u>AM NOT</u> a sales person. I <u>DO NOT</u> represent any travel vendor. However, I do create custom vacation packages, from a wide variety of vendors, which will meet your family's needs, expectations and budget for your best travel experience.

I AM NOT an order taker... I AM a Dream Maker!

We specialize in Budget-friendly, Family-oriented *Dream Vacations* and strive to make your Travel Experience *Seamless & Unforgettable*.

CUSTOM VACATION PLANNING

- * Cruises
- * All-inclusive Resorts
- * Vacation Packages
- * Disney Parks & Resorts
- * SeaWorld Parks & Entertainment
- * Universal Parks & Resorts
- * Orlando Destinations

- * US & Caribbean
 Destinations
- * European Destinations
- * Guided Tours
- * Honeymoon Packages
- * Shore Excursions
- * Land Tours
- * Theme Park Tickets

- * Concierge Services
- * FIT Itinerary Planning
- * Group Travel
- * Travel Insurance/Protection
- * Hotels / Resorts
- * Car Rentals and/or
- Transfers
- * Airlines

WHAT ELSE CAN WE DO?

We are here to help you with every detail of the vacation planning process:

- Itinerary Planning
- Airfare
- Car Rental / Transfers
- Shore Excursions & Tours
- Hotel & Resorts
- Pre/Post Cruise Hotel Stays
- Onboard Experiences including
- Dining & Entertainment
- WDW Dining & Fast Passes
- Concierge Services and more!

SLATE VACATIONS

or all of your Sea, Land And Travel Excursions! Let us make your vacation experience seamless and unforgettable

Family Travel Specialist

U.S. Domestic
Europe & Abroad
Caribbean & Mexico
Central & South America
Cruises: Ocean & River
All-Inclusive Resorts
Guided/Escorted Tours
Free-Independent (FIT)
Theme Parks & More!

SLATE Vacations

Full-Service Travel Agency tollfree 844 Go SLATE! talk/text 847-420-5200 www.SLATEvacations.com











PAYMENT PLANS:

With your low deposit, you can make payments over time for your vacation, at any time, in any amount, as long as the final payment is made by the final due date with the travel supplier.

IMPORTANT NOTICE

The spelling of the guest(s) name and birthdates, as booked for a cruise or land vacation, must <u>match</u> <u>exactly</u> as their valid passport or proof of citizenship / identification during check-in formalities. It is the guest's responsibility to give us the names as they exactly match.

PASSPORT BOOKS

But, my closed-loop cruise, trip to Alaska / Hawaii says I do NOT need a passport!

Just because something isn't "required" does not mean it isn't a smart thing to do! While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states! If something happens, you cannot fly home from another country (with few exceptions) without one and it will be a big, timely expense. And believe me, anything can, and does, happen! Keep a photo of your passport in your phone, and in your email, for easy accessibility in case of emergency!

TRAVEL PROTECTION / INSURANCE

Why is Travel Protection HIGHLY RECOMMENDED?

Everyone thinks things "won't happen to them". Well, I can tell you that they do happen, and they happen more often than you think! Travel Protection to help cover the cost of:

Trip cancellation - Trip interruption (car break down, flight delay) - Lost luggage - Trip and baggage delays - Medical expenses - Emergency medical transportation - Death and repatriation - Accidents, injury, sickness, missed ship/plane, death and more, of you, a traveling companion or a family member may be covered. Ask for details on the Travel Protection plans available for your specific vacation!

NOTE: If you opt to NOT purchase the insurance with deposit, because you think you have no preexisting conditions, REMEMBER that ANY illness or injury that may happen between now and the time you purchase the insurance will NOT be covered. Purchase Travel Protection as soon as possible.

YOUR TRAVEL CONSULTANT'S COMPENSATION

I often hear people say, "It costs more to book through a Travel Agent / Consultant."

<u>That is absolutely untrue</u>. In fact, the TA commission is already built into the price you pay. Therefore, when you don't use a TA, you are actually cheating yourself out of an added benefit! 99% of Hotels, Resorts, Car Rentals, Cruises, Theme Park Packages (Yes, Disney, Universal SeaWorld, etc) and more all already include this in their standard price. You ARE already paying for it!

There are times Travel Consultants charge fees, some include:

- 1. Ticketing fees for Airfare, unless included in a vacation package (Airlines do NOT pay commission.)
- 2. Detailed FIT and International Travel Planning
- 3. Additional quotes and research beyond the initial quotes
- 4. Concierge services

Often times your Travel Consultant can SAVE you money in the long run, and/or get you added benefits you weren't aware of... and they certainly save you time and energy!

Most Travel Consulting Services are FREE! Travel Consultants work in a mostly commission-based career, however, with the great deal of expertise, continual education and research involved in planning your dream vacation, we do sometimes require a small fee for our services. While we receive commissions on "most" travel plans directly from the vendor, that is not always the case. For instance, airlines do not pay commission. And all commissions we do receive are shared with our host agency, Cruises, Inc.

Cruises, Inc. - A fee of \$24.99 is charged per booking (not per person), upon deposit and is nonrefundable.

PAYMENT PLANS. Yes, Payment Plans are available! We accept payments at any time, in any amount, for your travel arrangements. Payment Plans are subject to the requirements of the travel vendor, resort, cruise line, etc. Travel booked within 60 days will not be eligible for these plans. Ask about your specific trip.

You will be notified if any of the following apply to your specific travel plans!

1. Plan-To-Go Deposits are for the research, planning and servicing of your customized travel itinerary! 100% of the PTG Deposit is applied to the final payment of your vacation package! You will be notified in advance if your itinerary requires an additional deposit. Deposits start at \$150. Each additional quote package is \$50.00. Because we invest valuable time & expertise into your travel plans, the deposit is nonrefundable, even if you decide not to book your travel through our agency.

2. DETAILED FIT TRAVEL & INTERNATIONAL TRAVEL

For detailed FIT Travel and International Travel Consulting there is a minimum, nonrefundable consulting fee for research and planning your itinerary. This fee varies based on the complexity of the trip. Fees start at \$150 domestic/Caribbean and \$300 abroad/Europe. An hourly rate of \$35 may apply, as needed, per the client's needs, by Stef's Events for Event Planning & Concierge Service. Please ask for a quote.

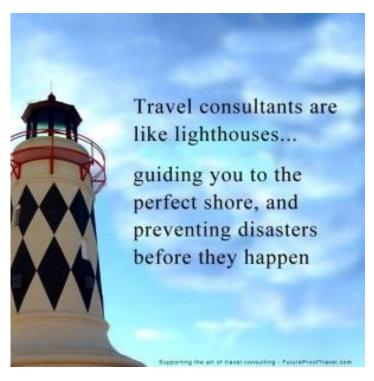
3. GROUPS

There may be nonrefundable Plan-To=Go Deposit for research and planning of group itineraries. The minimum deposit is \$500. If no travel is purchased, no refund will be offered. An hourly rate of \$35 may apply, as needed, per the client's needs, by Stef's Events for Event Planning & Concierge Service. Please ask for a quote.

4. AIRLINES

Airlines do not pay commissions and therefore we have to charge a nominal fee for research and booking of airlines. You are welcome to book your own airfare, however, if you would like our services, the fees are as follows: \$25 domestic / \$50-100 international (depending on complexity of travel). This fee may not apply to vacation packages where the air and resort are packaged together by one vendor.

WHY USE A TRAVEL CONSULTANT?



- 1. EXPERT GUIDANCE: Travel agents are experts in the field of travel. They are there to find the right product, at the best price, for your needs.
- 2. PERSONALIZED SERVICE: Using the services of a travel agent means you are not booking with an impersonal website. You are talking to your neighbor, someone who takes the time to find out what is important to you and finds the vacation that is just right for you!
- 3. CUSTOMER ADVOCATE: If you have problems while you are away, your travel agent is there to assist you in resolving your concerns. If you book with a travel agency, you are less likely to experience flight, city, or accommodation changes by the tour company, as they know the agent will be there to stand behind you.
- 4. BEST VALUE FOR YOUR TRAVEL DOLLAR: Travel Agents inform you about all your choices, let you know about special promotions, and can advise on the quality of a particular product.
- 5. CONVENIENT ONE-STOP SHOPPING: Your travel agent can save you time and money by handling all aspects of your trip, from airline tickets, and hotels, car rentals, insurance, shuttles, tours and activities.
- 6. UNBIASED INFORMATION: Your travel agent works for you, not the travel supplier. Their only objective is to get you the best value and satisfy you completely.
- 7. BEFORE AND AFTER SALES AND SERVICE: Travel agents help you choose and plan your vacation, prepare you for departure, and are there afterwards to assist with any questions or concerns you may have in regards to your trip.
- 8. TIME SAVINGS: Your travel agent has an abundance of information at his/her fingertips and can pull up unlimited travel options quickly and efficiently.
- 9. MAXIMUM CHOICE: Your local travel agent works with 100's of preferred vendors and can offer you a wide variety of travel options and quotes from competing travel suppliers, which assists in finding you the best value possible.
- 10. TRAVEL INSURANCE: What happens if your kids get sick? What happens if the babysitter cancels? Hurricane? Volcano erupting? Act of terrorism? Illness? Injury? Death? Did you know that most health care insurances do not cover you when you travel internationally? Travel agents can explain what insurances will cover your trip the best.

Certified Family Travel Specialist

Disney Specialist
SeaWorld Parks & Entertainment Specialist
Caribbean Destinations & Cruises
All-Inclusive Resorts
Private Luxury Villas Worldwide
Guided European Tours
Domestic & Abroad FIT Travel

Explore. Excite. Educate. Travel. Share the Experience!

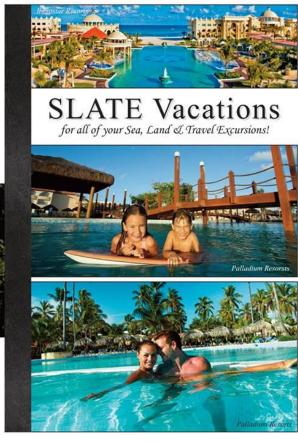


www.SLATEvacations.com

Facebook & Twitter: @SLATEvacations Local/Text: 847-420-5200 Toll-Free: 844 Go SLATE! Email: sdozier@cruisesinc.com

MEMBER: CLIA (Cruise Lines International Association)

Pictures are property, and copyright, of stated travel vendor.



SLATE Vacations

We specialize in budget-friendly, family-oriented dream vacations and strive to build lifelong relationships with our clients.

Booking a detailed family vacation can be quite overwhelming! We are dedicated to creating that all-important balance between your expectations, needs, desires and budget, while keeping in mind the time of year and location to which you are traveling. You will not only receive expert guidance, personalized service and save time, but we you give the in's and out's of your destination, tours and activities, as well as keep you abreast of any information that may be helpful or interesting throughout your travel experience. And if a situation should arise, you have one phone call to make. We will handle any difficulties along the way. Your Travel Consultant works for you, not any vendor or travel provider... YOU.

Not only is your Personal Travel Consultant, a Certified Family Travel Specialist, but Stefanie is also certified in ALL Disney Parks & Resorts, SeaWorld Parks, Caribbean Destinations, Cruises and more! Here are just a few of the many products and services we offer:



- * Cruises
- * All-inclusive Resorts
- * Vacation Packages
- * Disney Parks & Resorts
- * SeaWorld Parks
- * Universal Parks & Resorts * Orlando Destinations
- * US & Caribbean Destinations
- * Guided European Tours
- * Honeymoon Packages
- * Shore Excursions
- * Land Tours
- * Theme Park Tickets & Tours
- * Custom FIT Itinerary Planning
- * Group Travel
- * Travel Insurance & Protection Plans
- * Hotels
- * Car Rentals
- * Airlines













HOW WILL A TRAVEL CONSULTANT BENEFIT YOU?

"When you work with a travel agent, she does that legwork, searching out the travel options that best meet your needs and budget. In most cases, travel agents have access to information about rates and routes that average consumer might not have, saving you time and money, even when you consider the agent's fee. Using a travel agent can also help you score a great deal on a package or promotion." - USA TODAY, Kristen Hamlin, "When you book through an online travel site, you might not be able to get that level of personalized attention, or you could have trouble finding someone who can help you get where you need to be. If something goes wrong when you arrive at your destination, such as your room is unacceptable or the transportation to the resort never shows up, your travel agent can usually resolve those problems."

"Your agent will take care of everything, including flights, hotels and even event tickets, which gives you less to stress about. Working with an agent will save you hours of time, allowing you to relax." - ehow.com

"Travel agents often have access to deals, upgrades, discounts, and "full" packages that the average person cannot purchase. Their connections with other people in the travel industry can allow them access the casual traveler doesn't have." - ehow.com



Family Travel

U.S. Domestic
Europe & Abroad
Caribbean & Mexico
Central & South America
Cruises, 25+ brands!
All-Inclusive Resorts
Guided Tours
Theme Parks & More!

SLATE Vacations

Full-Service Travel Agency 844 Go SLATE! 847-420-5200 www.SLATEvacations.com













QUOTES & BILLING

Credit Card Charges & Fees may show on your account as Cruises, Inc., WTH (World Travel Holdings), SLATE Vacations or directly from a travel vendor, supplier or consolidator.

QUOTES: Prices and availability subject to change. Prices are not guaranteed until a deposit payment has been made. Quotes are based on availability of rooms and flights at the time of quote and are not guaranteed until purchase. There is a minimum \$24.99 Cruises, Inc. booking fee per booking (not per person) assessed for all bookings upon deposit, which is due and payable regardless of whether you complete your travel plans through our agency. Concierge fees apply as requested by client, billed by SLATE Vacations, Stefanie Moylan-Dozier.

Plan-To-Go Deposits are for the research, planning and servicing of your customized travel itinerary! You will be notified in advance if your travel itinerary requires a PTG deposit & receive written details. 100% of this deposit is applied to your vacation package when you book with us! While most travel planning is included with your booking, sometimes a more complicated itinerary requires additional a preparation. Initial quote packages are \$150. Because we invest valuable time & expertise into your travel plans, this deposit is nonrefundable, even if you decide not to book your travel through SLATE Vacations — Cruises, Inc. The PTG Deposit is ONLY put toward the <u>final payment</u> on your travel. It is NOT refundable should you cancel or postpone travel. Plan-To-Go Deposits are invoiced by, and payable directly to, SLATE Vacations, Stefanie Moylan-Dozier.

HOTELS/THEME PARKS/CRUISES/AIRLINES/CAR RENTAL/VACATION PACKAGES/ALL-INCLUSIVE RESORTS CHARGES will be applied to the client's credit card from each vendor or tour operator or travel consolidator separately; however, charges may also come from Cruises, Inc, or WTH. A SIGNED Credit Authorization Form will be required to have on file and will detail invoices to be charged. AIRLINES: There is a fee of \$25 per domestic ticket and minimum \$50 per international ticket.

TRAVEL PROTECTION / INSURANCE: We strongly recommend travel insurance. If you refuse to purchase travel insurance, then you are solely responsible for any losses, damages, costs incurred or cancellation penalties/fees. Travel Insurance is generally included in your price quote for your convenience, or you may request a separate quote. You can choose to accept or decline this coverage, at your own risk.

<u>Travel less than 30 days from departure</u> require a scan on the guests credit card, front and back, along with photo ID, the guests name on the booking must match the name on the credit card. The address on the driver's license must match the address we send documents.

VACATION CANCELLATIONS: Cancellations are subject to a Cruises, Inc., cancellation fee of \$35 per person, as well as any penalties and fees imposed by the travel vendor. Additionally, ALL services that we have booked WILL be canceled. This does include cancellation of any and all Fast Passes or Dining Reservations with Theme Park and other vacation packages.

ALL PRICE QUOTES & AVAILABILITY ARE SUBJECT TO CHANGE until a deposit is paid and the offer/option becomes a confirmed booking. Prices and availability subject to change include: all cruises, staterooms, hotels/resorts, room types, airfare, car rentals, transfers, price promotions, special offers, perks, sales, and any and all other aspects of the vacation itinerary that has not been deposited, or paid in full, whichever is applicable at the time of booking.

CRUISE QUOTES: Prices per person, double occupancy; port charges, gov't fees, taxes & fuel surcharges additional. Prices shown are min. fares for select departure dates. Gratuities, Travel Protection, specialty dining, alcohol & specialty drinks, personal services, etc. are additional, unless otherwise noted.

Fees will not be charged where prohibited by law.



Stefanie Moylan-Dozier

Independent Contractor with Cruises Inc. www.SLATEvacations.com 844 - Go SLATE (844-467-5283)

2733 Tottenham Dr. Trinity, FL 34655 www.SLATEvacations.com



Plan-To-Go (PTG) Deposit A G R E E M E N T

NOTES:

- YOU WILL BE NOTIFIED IF THIS APPLIES TO YOUR TRAVEL PLANNING
 - o You will receive a customized invoice for the Plan-To-Go (PTG) Deposit.
- 100% of your deposit will be applied toward your vacation package when you book with SLATE Vacations Cruises, Inc., however, the deposit is nonrefundable should you choose not to book your travel though us for whatever reason.
- Payment of said invoice constitutes agreement with the terms and conditions herein.
- Once the PTG Deposit is paid, we will begin to work on your Vacation Itinerary and all components.
- REQUIRED INFORMATION TO COMMENCE TRAVEL PLANNING:
 - Total # of passengers with FULL NAMES of ALL Passengers (as shown on your passports!)
 - Birthdates of ALL Passengers
 - o Address, Phone, Email
 - Passport YES or NO? Expiration Date
 - Vacation destination, dates (firm or flexible), length of stay, types of tours/activities enjoyed, as well as flight, car rental, or transfers needed, any other important factors.
 - Budget for projected itinerary (either per person, or per trip)
- This is the ONLY payment we take directly. All other payments toward travel will show on your credit card from the travel vendors. *See terms and conditions.

Plan-To-Go Deposit Agreement

Plan-To-Go (PTG) Deposits are for the research, planning and servicing of your customized travel itinerary! While most travel planning is included with your booking, sometimes a more complicated itinerary requires additional planning and research, and hence, a PTG deposit. Vacation planning involves a great deal of time and expertise, and our services are based on years of experience, continual education, and professional collaboration. We research destinations, cruises, hotels/resorts, transportation, tours/excursions and activities to meet your specific needs, as well as contact suppliers, compare itinerary options and costs, coordinate logistics, and draft itineraries. We provide detailed and thorough itineraries that give our travelers peace of mind, tremendous time savings, and a great overall value. The PTG Deposit ensures that the time we spend planning your vacation is compensated should you book decide not to book your travel with us, for whatever reason.

This Plan-to-Go Deposit Agreement is made between SLATE Vacations- Cruises, Inc. and the client named in the invoice. Paying said invoice constitutes your agreement with the Terms and Conditions as follows:

- **PLAN-TO-GO DEPOSIT**: A Plan-To-Go Deposit of (minimum) <u>\$150.00</u>, or amount invoiced, is required to commence travel and logistics planning, which includes your specifications/requests for the projected itinerary.
- Additional Fees may apply if any itinerary, or other significant changes, are requested.
- In order to perform these professional services required to design and arrange your specific travel request, the Plan-To-Go Deposit is required. This PTG deposit is non-refundable, however 100% of your deposit will be applied toward your vacation package when you book with SLATE Vacations Cruises, Inc. as a client within 30 days of receiving your quote. The PTG deposit will only be applied to the FINAL PAYMENT and is absolutely nonrefundable.
- Once we have collected your PTG Deposit, had our initial discussion/consultation (electronic or verbal), and have begun the process of designing your travel plans, we will allow one (1) itinerary modification at no charge. Subsequent modifications or reworks will be charged at a rate of \$50 per additional request, change, alteration, etc., initiated by you per incident. We do our best to listen and communicate your needs thoroughly during the initial consultation to minimize the need for changes. However, we understand that your needs may change or dates may need altered, etc. Please note: We will not charge you for changes not initiated by you, such as changes initiated by our suppliers, or force majeure. Additional change fees are NOT applied to your vacation.
- Once we have created your Custom Travel Itinerary, if you choose NOT to book through SLATE Vacations Cruises, Inc. for any reason, then 100% of the PTG Deposit will be retained by SLATE Vacations Cruises, Inc. as payment for services rendered. There are absolutely no refunds of Plan-To-Go Deposits.
- The Plan-To-Go Deposit is valid for 30 days from the date we email your customized quote/itinerary to you. If you do not book the proposed vacation within 30 days of receiving your customized quote/itinerary, we will consider your vacation request cancelled and retain the Plan-To-Go Deposit as payment for services rendered. If you reopen your request after 30 days of receiving your custom quote/itinerary, a new Plan-To-Go Deposit equal to 50% of the initial deposit will be required to update your vacation request. Subsequent changes after your vacation request is updated are subject to the \$50 change fee as outlined above. Plan-To-Go Deposits are NOT refundable, in any way, before, during or after travel commences, or if travel is cancelled, postponed or rearranged.

You, the client, as named in the invoice, agree, by payment of said Invoice, to the Plan-to-Go Deposit and further agree to the terms and conditions herein.

A credit card authorization is required for ALL travel planning services.

A Cruises, Inc. booking fee of \$24.99 is charged per booking (not per person) upon deposit and is nonrefundable. This fee will be charged only <u>after</u> your initial booking deposit is made and is charged separately by Cruises, Inc / World Travel Holdings (WTH). ALL travel charges will come directly from the travel vendors.

CIRCUMSTANCES THAT MAY AFFECT YOUR TRAVEL

*** PLEASE READ ***

If you have any of the following circumstances, please advise us immediately so that we can ensure your travel plans will not be affected...

- Pregnancy if anyone is pregnant or planning to become pregnant (or will be more than 20 weeks along at the time of travel)
- Children Whenever one parent is traveling with the child and the other biological
 parent is not, it is imperative that you bring a **signed and notarized letter** from the
 other parent stating you have permission to travel to "X" location on "X" dates with that
 child. Also you should carry the birth certificate, as well as, if possible, a photo ID and/or
 passport for the child.
- Felonies, Drug Convictions, Sex Offender registry, or DUI issues
- Arrests, whether convicted or not, that may have not been cleared from your record
- Unpaid or behind Child Support Obligations

Please be advised that a situation such as owing back child support or outstanding warrants, for example, which prevents you from obtaining a passport, can (and likely will) result in arrest at the port upon arrival from a cruise.

These, and other similar circumstances, may affect your travel on cruise ships or with entry to other countries (even if you already have a passport!)

PLEASE LET US KNOW IF YOU HAVE ONE OF THESE CIRCUMSTANCES.

If you have questions about your particular circumstance, we can assist you in finding the correct information in regards to your travels.

As always, your information will be kept confidential.

PASSPORT BOOKS:

While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states! Keep a photo of your passport in your phone, and in your email, for easy accessibility in case of emergency!

Before You Leave: Required Travel Documents & Identification

CRUISE & TRAVEL DOCUMENTATION: U.S. CITIZENS

Below are general guidelines, HOWEVER you should always check that your documents match what is required for any travel by checking: https://travel.state.gov/content/passports/en/passports.html

it is still the responsibility of the guest to present the required travel documents at the time of embarkation. Guest should check with their travel agent and/or government authority to determine the travel documents necessary for each port of call. We will help you find the correct information, but IT IS YOUR RESPONSIBILTY to make sure your documents are correct, current and valid. We assume NO responsibility for advising guests of proper travel documentation. Any guest without proper documents may not be allowed to board the vessel and no refund of the cruise/air fare will be issued.

We highly recommend that all guests always travel with a passport valid for at least six months beyond completion of travel. This will enhance the debarkation experience as delays may be expected upon return to the United States for those without one. Additionally, this will enable guests to fly from the United States to meet their ship at a foreign port should they miss their scheduled port of embarkation and allow guests who must disembark the ship before their cruise ends due to an emergency to fly back to the United States without significant delays and complications.

Europe and Transatlantic Cruises

PASSPORT REQUIRED. U.S citizens are required to carry a passport, valid for three months beyond the date of their visit. Guests are not required to have a Schengen Visa or other visas.

Cruises that include travel to Cuba

PASSPORT REQUIRED. If your cruise includes travel to Cuba, you will be required travel documentation as well as a Travel Affidavit, required for all guests, including children. Ask your Travel Agent or visit: https://travel.state.gov/content/passports/en/country/cuba.html

Domestic Cruises (including Canada) that do not include travel to Cuba

For cruises that begin and/or end in a U.S port, the following WHTI-Compliant Documents are acceptable for cruise travel. These standard forms of documentation will enable the Department of Homeland Security to quickly and reliably identify a traveler.

Also acceptable for cruise travel, U.S. citizens can show proof of citizenship, such as a birth certificate issued by a government agency, accompanied by a government-issued photo I.D. Entry into Canada: If the cruise includes air travel to or from Canada, a valid, unexpired U.S. passport is required. Guests who have committed or been convicted of a crime may not be allowed into Canada for more information, www.cic.gc.ca/english/information/inadmissibility/index.asp.

Air Travel

All persons are required to carry a valid, unexpired U.S. passport for air travel to or from the United States, Canada, Mexico, the Caribbean and Bermuda. The passport requirement does NOT apply to U.S. citizens traveling to or returning directly from a U.S. territory. (Puerto Rico and the U.S. Virgin Islands: St. Thomas, St. John and St. Croix).

Names on Travel Documentation

It is important that the guest's full name on the cruise and airline tickets be the same as the guest's non-expired government-issued photo I.D. they plan to use for travel identification. In the event of a different name on the cruise/airline ticket and the guest's photo I.D. as a result of a marriage, divorce or a legal name change, documentation (original or clear, legible copy) supporting this change is required (at embarkation), such as a marriage certificate, marriage license or legal name change court document. Failure to bring documentation bridging the name differences could result in denial of boarding.

Note: For newly married or soon-to-be married brides, we strongly recommend that if the non-expired government-issued photo I.D. is in the maiden name, the cruise booking be made in the maiden name (do not include the married name); If the reservation was made in the married name, but the non-expired government-issued photo I.D. is in the maiden name, documentation (original or clear, legible copy) supporting this change is required (at embarkation), such as a marriage certificate or marriage license. Failure to bring documentation bridging the name differences could result in denial of boarding.

Traveling with a Minor

When traveling with a minor where one parent or both parents or legal guardians are not cruising, we strongly recommend bringing an original signed letter from the absent parent(s) or legal guardians authorizing the minor to travel with you. This will expedite processing by the Department of Homeland Security.

Citizens of U.S. Territories and Commonwealth

Guests will follow the same travel documentation requirements. U.S. Territories and Commonwealth include: Puerto Rico, Guam and the U.S. Virgin Islands (St. Thomas, St. Croix and St. John), America Samoa, Swains Island and the Commonwealth of the Northern Mariana Islands.

Valid U.S. Passport (book)

Passport BOOK (valid for at least 6 months beyond completion of your travel)

Keep a photo of your passport in your phone, and in your email, for easy accessibility in case of emergency! For information about U.S. Passports, visit www.travel.state.gov

The Passport Card

The passport card **cannot** be used to travel by air outside the United States.

U.S. citizens may present a limited-use, wallet-size passport card. The passport card will only be valid for land and sea travel between the United States and Canada, Mexico, the Caribbean region and Bermuda.

State Enhanced Driver's License (EDL)

The State Enhanced Driver's License cannot be used to travel by air outside the United States. Several states are working with the Department of Homeland Security to develop an EDL for U.S. citizens residing in their states. This document will denote both citizenship and identity and will facilitate the entry process at land and sea ports of entry. The word 'Enhanced' must appear on the license. The following states issue this type of WHTI-compliant document: Michigan, Minnesota, New York, Vermont and Washington.

Original Certificate of U.S. Naturalization and a Government-Issued Photo I.D.

The Certificate of U.S. Naturalization (form N-550 or N-570) is a document issued by the U.S. government (USCIS) as proof of a foreign born person who has obtained U.S. citizenship through naturalization (a legal process of obtaining a new nationality). Photo copies of the original document are unacceptable.

Native American Indians

These cards **cannot** be used to travel by air outside the United States.

- Native American Indian Tribal Documents with affixed photo I.D.
- Kootenai Tribe Enhanced Tribal Card (ETC) with affixed photo I.D.

Unacceptable Forms of Documentation

- Copies of any WHTI-Compliant documents
- Driver's License as the only proof
- A temporary driver's license (paperwork without a photo I.D.)
- Voter's Registration Card
- Trusted Traveler Program Membership Card (NEXUS/SENTRI/FAST) may be used for photo identification use only
- Baptismal Papers
- U.S. Military I.D. and a photo I.D.
- A Dependent Military I.D. that is issued to the spouse and children of military personnel is not acceptable
- U.S. Military Discharge Papers
- No Record of Birth certificate: a certificate issued by the Department of Health and Vital Statistics showing that they have no records on this person
- Hospital certificate, hospital-issued birth notice, live record of birth or announcement of birth

CLOSED-LOOP CRUISES ONLY:

Traveling with a Birth Certificate and Photo Identification

Birth Certification Information

The following are acceptable:

- An original birth certificate issued by a government agency (state/county/city) or the Department of Health and Vital Statistics
- A copy of a birth certificate issued by a government agency (state/county/city) or the Department of Health and Vital Statistics
- A clear, legible copy of a birth certificate that was originally issued by a government agency
 (state/county/city) or the Department of Health and Vital Statistics. The copy does not need to be notarized
 or certified.
- Birth Certificate Card
- A Consular report of Birth Abroad
- Internationally adopted children (under the age of 18): If the adoptive parent was not issued a birth certificate, we will accept as proof of citizenship, a Certificate of Citizenship by the U.S. and adoption paperwork. A Certificate of Citizenship is issued by the U.S. once the adoption is finalized.
 Guests may obtain a copy of a birth certificate by contacting: The Department of Health and Vital Statistics at: www.vitalchek.com. If the guest has laminated their birth certificate, it is acceptable.

Birth certificates from Puerto Rico issued prior to July 1, 2010 are not valid forms of proof of citizenship and are not accepted by U.S. Customs and Border Protection. Guests from Puerto Rico either need to present a WHTI-compliant document or a government-issued photo I.D. with a validated birth certificate issued after July 1, 2010.

* AND *

Photo Identification

A non-expired government-issued photo I.D. is required of all guests 16 years of age and older. The following are acceptable:

- Driver's License
- Driver's Permit
- School/Student I.D. (acceptable for guests 16/17/18 years of age)
- Government-issued identification card (city/state/federal)
- Government-issued Trusted Traveler Program Membership Card (NEXUS/SENTRI/FAST) for photo identification use only

While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states!

Answers to your FAQ's about Passports...

EXPIRATION DATE: Most countries require that your passport NOT expire within SIX MONTHS of your vacation END date! (So, if you are vacationing from Jan 1-7, 2016, your passport cannot expire before July 7, 2016) It is a good rule of thumb to always renew a year early.

<u>CRUISES</u>: Closed-loop cruises do not "require" a passport (cruises leaving and returning to the same US port), HOWEVER, if anything happens and you need to fly home, you will need a passport... therefore carrying a Passport Book is HIGHLY recommended.

<u>PASSPORT CARD</u>: The Passport Card may only be used for return to the U.S. by LAND or SEA travel from Bermuda, Canada, Mexico, and the Caribbean. Therefore, you can use a Passport Card to drive to Mexico or Canada. HOWEVER, again, if something were to happen and you needed to fly home, you need a Passport Book.

A Passport Card <u>cannot</u> be used for any AIR travel outside the U.S. at all.

BABIES & CHILDREN: YES, even babies have to follow the same passport rules.

WARNING:

Even if you already have a passport, entry to another country may be denied if you have any of these, or similar circumstances. Please ask your Travel Consultant to assist you.

- Felonies, Drug Convictions, or DUI issues
- Arrests, whether convicted or not, that may have not been cleared from your record
- Unpaid or behind Child Support or Alimony Obligations

PASSPORT BOOKS:

While not always required, we highly recommend always traveling with a Passport BOOK (valid for at least 6 months beyond completion of your travel) whenever travelling outside the 48 contiguous states!

Keep a photo of your passport in your phone, and in your email, for easy accessibility in case of emergency!

It is the guest's responsibility to obtain all valid travel documents for their vacation.

These valid travel documents such as passports, visas, inoculation certificate and family legal documents are required for boarding and re-entry into the United States and other countries. Guests should check with their travel consultant and/or government authority to determine the travel documents needed for each destination, including the port of embarkation for cruises.

Documentation and Immigration Requirements

- 1. Guests are highly encouraged to travel with a valid passport, even when not required.
- 2. For your protection, we recommend that your passport expiration date does not occur within six (6) months of the travel return date.
- 3. Some foreign ports of call require a visa. Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms and fees for your nationality. We suggest the following visa provider, CIBT at www.visacentral.com or 1.800.579.2406
- 4. The spelling of the guest(s) name as booked for a cruise or land vacation must match exactly as their valid passport or proof of citizenship / identification during check-in formalities.
- 5. Certain countries may have specific travel requirements for your itinerary. Please check www.getyouhome.gov or http://travel.state.gov/ to understand what is necessary for your vacation.
- 6. All guests (including children) must present a valid passport when sailing on U.S. Open Loop voyages. These are voyages that commence in a U.S. port, travel within the Western Hemisphere, and end at a different U.S. port. When traveling on these sailings, please take extra caution in understanding the specific documentation requirements.
- 7. All guests (including children) require specific travel documents that may include either a passport or other documentation, such as a government-issued birth certificate and laminated government issued picture ID denoting photo, name and date of birth, when traveling on U.S. Closed-Loop voyages. These are voyages that commence and end in the same U.S. port without leaving the western hemisphere. Please note that Baptismal papers, hospital certificates of birth, voter registration cards or Social Security cards are not considered proof of citizenship.
- 8. Should the last names of the parent and minor child traveling with them differ, the parent is required to present the child's valid passport and visa (if required) and the child's birth certificate (original, a notarized copy or a certified copy). The name of the parent(s) and the child must be linked through legal documentation.
- 9. Adults who are not the parent or legal guardian of a minor traveling with them must present an original notarized letter signed by the child's parent(s), authorizing the adult to take the child on the specific cruise, supervise the child and allow emergency medical treatment to be administered.
- 10. Guests on consecutive sailings must ensure they have the proper travel documents for their entire cruise vacation and for any port within their itinerary(s).

Updated information regarding security measures and requirements for air travel are available at http://travel.state.gov. It is highly recommended for the customer to check this website for possible changes due to security measures and air travel for their scheduled destination(s). It is the customer's responsibility to verify current entry requirements and obtain the necessary travel documentation based on the country of origin, destination and any countries in which a stop is scheduled. An entry visa and passport may be required.





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