

# Broadband Facts

Sylacauga Utilities Board - Fixed Broadband Consumer Disclosure

## Signature Plan/Residential Light

**Monthly Price** **\$35.00**

This monthly price is an introductory rate	No
Contract Required	Yes
Length of Contract	12 Months

Link to Terms of Contract: <https://www.sylacauga.net/broadband-consumer-labels/>

## Additional Charges & Terms

Provider Monthly Fees on requested services	
Public IP	\$10.00
WiFi as a Service	\$5.00
WiFi Extender	\$5.00
One-Time Purchase Fees	
Installation	\$50.00
Early Termination Fee (Balance of contracted Monthly Fees)	\$ Varies
Taxes	Included

**Discounts and Bundles** **None**

## Speed Provided with Plan

Typical Download Speed	45-55 Mbps
Typical Upload Speed	45-55 Mbps
Typical Latency	1-5 ms

**Data Included with Monthly Price** **Unlimited**

**Network Management Policy:** <https://static-gcs.edit.site/users-files/6c77f10db0135d1f6ffd7a593315f6b/sub-disclosure-statement-2024-docx.pdf?dl=1>

**Privacy Policy:**

<https://static-gcs.edit.site/users-files/6c77f10db0135d1f6fffd7a593315f6b/sub-disclosure-statement-2024-docx.pdf?dl=1>

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**Customer Support:**

Phone: (888) 394-4772

Website: <https://www.sylacauga.net/>

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Unique Plan Identifier: F0001745603RESLIGHT5050MPS