



## VALUES AND PRINCIPLES

**capacitate's** Values and Principles guide decisions, actions, and relationships with team members, customers, shareholders, and the community. **capacitate** stands for the dignity of the individual, excellence, integrity, innovation, and service.

Our first responsibility is to our **CUSTOMERS**; the patients, doctors, nurses, allied health professionals, family members, healthcare institutions, healthcare payers, healthcare analysts and companies who use our products and services. **capacitate** is committed to providing high-quality products and services while maintaining the highest standards of safety, quality and service.

**capacitate** is dedicated to providing a respectful, inclusive, and supportive work environment for its **EMPLOYEES**. It recognizes the importance of individual contributions and promotes fair treatment, equal opportunity, and personal growth.

We aim to be a good corporate citizen in the **COMMUNITIES** where **capacitate** operates and contribute to the overall well-being of the community.

**capacitate** acknowledges its responsibility to its **SHAREHOLDERS** and seeks to provide a fair return on their investment. However, this must be achieved ethically and responsibly, taking into account our commitment to our other stakeholders.

We cannot succeed without **BUSINESS PARTNERS**. **capacitate** values its relationships with home care service providers, call centers, telemedicine, suppliers, private label manufacturers, distributors, and other business partners. It seeks mutually beneficial partnerships based on fairness, integrity, and trust.