

# Using the On Bike Share Maintenance App

1

From the iTunes store or Google Play store, search for, download, and install the App called:

**On Bike Maintenance**



2

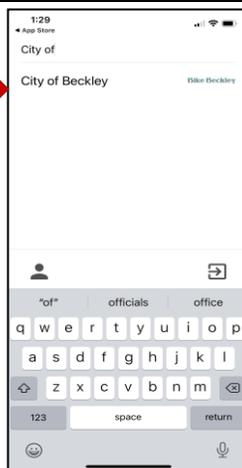
Open the App and enter your email and password.

**NOTE:** These are the same email and password you use to login to the On Bike Share Admin portal. Note: The password is case sensitive.



3

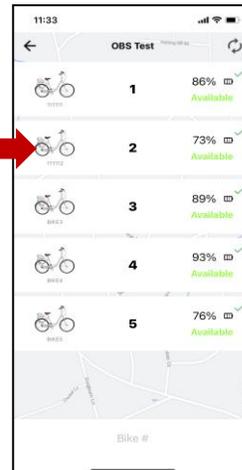
Choose your system name if prompted.



4

The App will show all Bluetooth locks within 8-10 feet of your phone.

Press one of the locks to work with this lock.

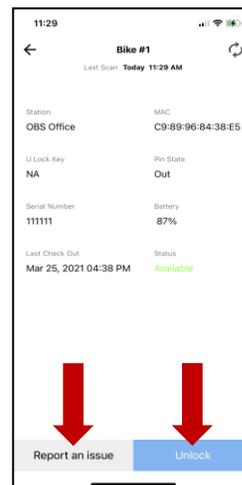


5

The App will automatically scan the lock and display lock information.

Use the **Unlock** button to test the lock unlocks properly.

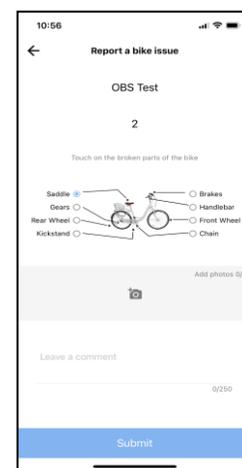
Use the **Report an Issue** button to notify your system administrator of bike issues.



6

The Report an Issue button allows you to notify the system administrator of any issues with the bikes.

**Note:** Problem reports are sent to system admins, NOT to On Bike Share.



\*If a Bluetooth lock fails to unlock, move closer to lock and retry. If you feel a Bluetooth lock is not functioning properly, or if you have questions about the On Bike Maintenance App, contact Dynamic Bicycles at 401-475-8094.