Broadband Facts

Sylacauga Utilities Board - Fixed Broadband Consumer Disclosure

Signature Plan/Residential

Monthly Price	**$70.00**
This monthly price is an introductory rate	No
Contract Required	Yes
Length of Contract	12 Months
Link to Terms of Contract: https://www.sylacauga.net/	

Additional Charges & Terms

Provider Monthly Fees on requested services	
Public IP	$10.00
WiFi as a Service	$5.00
WiFi Extender	$5.00
Intellifi Service	$5.00
One-Time Purchase Fees	
Installation	$50.00
Early Termination Fee (Balance of contracted Monthly Fees)	$ Varies
Taxes	Included
Discounts and Bundles	None

Speed Provided with Plan

Typical Download Speed	960-990 Mbps
Typical Upload Speed	960-990 Mbps
Typical Latency	1-5 ms
Data Included with Monthly Price	**Unlimited**

Network Management Policy:

https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement(2).pdf?dl=1

Privacy Policy:

https://static-gcs.edit.site/users-files/5d83c6b33f34f35e6f8a39d6b17a944e/sub-disclosure-statement(2).pdf?dl=1

Customer Support:

Phone: (888) 394-4772

Website: https://www.sylacauga.net/

Unique Plan Identifier: F0001745603RESSTD300300MPS