GlobalOkie Travel - Trip Agreement/Terms and Conditions

Please read these terms and conditions carefully before enrolling on the trip. This Trip Agreement (the "Agreement") outlines the terms and conditions that govern your participation in the trip organized by GlobalOkie Travel (referred to as the "Organizer" or "we").

1. Trip Information/Itinerary:
   a. The trip information details will be provided for each trip; deposits, payment schedules, cancelations times/policies, and deadlines may be different for some trips,
   b. The trip itinerary may be subject to change at the Organizer's discretion due to unforeseen circumstances or events beyond our control. We will make reasonable efforts to inform you of any changes in advance.

2. Participant Responsibilities:
   a. You must be at least 18 years old to participate in the trip, unless accompanied by a legal guardian. (Can vary by trip)
   b. You are responsible for obtaining all necessary travel documents, including valid passports, visas, and any other required permits or documentation.
   c. You must comply with all applicable laws, regulations, and customs of the destination(s) you visit during the trip.
   d. You are responsible for your personal belongings and should take necessary precautions to secure and protect them.

3. Booking and Payment:
   a. To secure your spot, you are required to make a non-refundable deposit by the specified deadline. The remaining balance must be paid by the designated due date(s).
   b. Payments can be made by the methods accepted by the Organizer, such as credit card, bank transfer, or online payment platforms.
   c. In the event of non-payment or failure to meet payment deadlines, the Organizer reserves the right to cancel your reservation and retain any paid amounts.

4. Cancellations and Refunds:
   a. If you wish to cancel your participation in the trip, you must notify the Organizer in writing. Cancellation fees may apply, and the refund amount will be determined based on the Organizer's cancellation policy.
   b. The Organizer reserves the right to cancel or reschedule the trip due to unforeseen circumstances, insufficient participant numbers, or any other valid reason. In such cases, you will be provided with alternative options or a refund of the paid amount.

5. Health and Safety:
   a. It is your responsibility to ensure that you are physically and mentally fit to participate in the trip. If you have any pre-existing medical conditions, allergies, or other health concerns, you must inform the Organizer prior to the trip.
   b. You are expected to follow all safety instructions and guidelines provided by the Organizer or its representatives during the trip.

c. The Organizer is not liable for any accidents, deaths, injuries, illnesses, loss, or damage to personal property that may occur during the trip, including physical or mental health issues.

6. Respect for culture, community, and other travelers
    a. GlobalOkie Travel is committed to providing an inclusive and safe travel experience for all travelers. Any form of discrimination or harassment is unacceptable and will not be tolerated, including physical, verbal, or sexual harassment, abuse, or threats. Harassment can include but is not limited to: unwanted contact or inappropriate advances, offensive jokes or language based on race, gender, ethnicity, sexual orientation, marital status, religion, culture, mental or physical disability, military status or any other protected characteristic. Intimidation, physical and emotional threats, stalking, and physical actions are considered harassment and not tolerated.
    b. Travelers should also respect local customs and cultural norms to avoid any unintentional harassment. All travelers are expected to always conduct themselves accordingly, treat fellow travelers and locals with respect and dignity, and should immediately report any instances of harassment to the GlobalOkie Travel tour leader.
    c. Those who participate in harassment or violence may be subject to removal from tour at any time and at their sole expense and will not be welcome on any future GlobalOkie Travel trips

7. Travel Insurance:
    a. We strongly recommend (and may require in some cases) that you obtain comprehensive travel insurance that covers trip cancellation, medical expenses, emergency evacuation, and personal liability.
    b. It is your responsibility to ensure that the insurance policy adequately covers your needs and the activities included in the trip, including Trip Cancelation/Interruption,
    c. Adequate insurance will cover any delays, baggage losses, or cancellations, and will include repatriation of remains.
    d. Participants are responsible for lodging, meal, transportation, and miscellaneous expenses in the event of cancellation or interruption (typically reimbursed fully or partially by insurance provider).

8. Limitation of Liability:
    a. The Organizer and its agents shall not be held liable for any direct, indirect, incidental, or consequential damages, including but not limited to loss of enjoyment, injury, death, or loss of personal belongings.
    b. The maximum liability of the Organizer, if found liable for any reason, shall not exceed the total amount paid by you for the trip.

9. Intellectual Property:
    a. You grant the Organizer and its representatives the right to use any photographs, videos, or testimonials taken during the trip for promotional and marketing purposes, without compensation.

10. Governing Law and Jurisdiction:
    a. This Agreement shall be governed by and construed in accordance with the laws of Oklahoma. Any disputes arising out of or in connection with this Agreement shall be submitted to the exclusive jurisdiction of the courts in Oklahoma.

b. Mediation outside the courts will always be the initial route to settle any disputes or issues

11. Initial Deposits:
    a. Initial Deposits range from $500 to $1,500 per person (please see individual trip details and requirements). Deposits are non-refundable due to pre-payments and administrative costs.
    b. Monthly payment options may be available upon request, or the trip can be paid out in two additional installments after the initial deposit. All payments must be received at least 75 days prior to the trip departure date (can vary by trip due to local regulations or local partner requirements). A 10% late penalty will apply to past due accounts and travelers can be dropped from the trip once they are past due.
    c. Deposits are non-refundable after 72 hours of receipt
    d. Any refunds will be subject to service fees paid on receipt of funds (e.g. Square, Venmo, etc)

12. Refund policy:
    a. Refund policies can vary by trip (please read trip details for trip specific deposit, payment, and refund policies). The general refund policy is:
        - Days Prior to Departure and Cancellation fee (inclusive of Initial Deposit)
            i. 121 days or more: $500 (or amount of deposit)
            ii. 120-76 days: the greater of $1000 or 50%
            iii. 75-31 days: the greater of $1500 or 75%
            iv. 30 days or fewer: 100% of trip cost
    b. An effort will be made to recover as much of refund as possible for travelers. In some cases, a cancellation with replacement will be an option up to a certain point prior to the departure date of a trip (generally 75-45 days).

13. GlobalOkie is not responsible or liable for cancellations due to participants failing to make appropriate airline or visa arrangements.

14. We reserve the right to cancel or reschedule any departure for any reason. Please note that while this program is open for enrollment, there must be a minimum enrollment number of participants to run the program. We will make the decision 90 days before the program start date to determine if the program will run. If we cancel, except in the case of a force majeure event, we will offer you a full refund of the tour fees (minus payment processing fees), including deposits, or the option to use fees as credit for a rescheduled tour agreed upon in writing by GlobalOkie Travel. **Participants are responsible for any additional costs for air tickets or other travel arrangements not made by us. We recommend not purchasing travel arrangements until getting confirmation from GlobalOkie Travel that the trip will operate as scheduled.**

    <u>* By completing and submitting the enrollment form, you are agreeing to the Terms, Conditions, and Policies for your program.</u>

    For some trips, GlobalOkie will partner with another tour provider or local partner and enrollment and/or payments may run through their organization. In such cases, the provider/partner terms and conditions, including cancellation policy, will be used. Please note these conditions when paying initial deposit.