

Client's Responsibility

It is the client's responsibility to notify the staff of any new medical treatment, test, surgeries and drugs their physician prescribed. Failure to do so can be hazardous to one's well-being and could result in termination of the client's program and purchasing of product. This will be determined by the staff.

It is the responsibility of the client to remember their appointment times. While modern day schedules promote stress and forgetfulness, holistic science is a discipline. With convenient technology such as cell phones and computers, it should not be burdensome to enter your appointments into a device, during setting of the appointment. If a client often missing appointments, this is not indicative to being disciplined, and statistics show client's successful rate drops off dramatically. Any client failing to notify our staff 24 hours prior to their appointment, more than one time (grace period once in last 24 months), will be charged a \$30.00 no show fee, which will be charged upon the next visit. If it is a frequent occurrence, then the client may be terminated from the program for a period of at least one year. Remember, we have limited time. This time is very valuable to our staff and dedicated clients.

A client who illustrates lack of mental capacity or lack of understanding of our program(s), will be required to be accompanied by a family member or other legal guardian. This will be determined by the staff. Clients under the age of 18 must be accompanied by their parent(s) or other legal guardian(s). Those clients who are at the age of 18 and do not lack mental capacity, must make their appointment them self. It is the policy of St. Michael's Holistic Natural Health Center, that no one other than the client can schedule an appointment. This includes parents of students who are at the age of 18 or older. Any other family member or adult, other than the client who is at the age of 18 or older, who illustrates a bad demeanor or attitude will be asked to leave the premises.

It is the responsibility of the clients to read all the policies on this web page and/or posted at the center, to understand these policies, and to stay current on any updated or amended policy. If there are any questions, the client should feel free to ask our staff. Clients should not misrepresent the services and/or products offered at St. Michael's Holistic Natural Health Center.

It is the responsibility of the client to present medical reports to our facility. Medical facilities usually do not send copies of records to facilities. A client should ask their physician(s) for a copy of blood work or other reports. It is a good practice for a client to keep one copy on file for themselves.

For the client's safety, remember to discontinue any dietary supplements prior to any invasive or minimally invasive medical procedures, at least 7 days prior to the scheduled procedure. Many vitamin or herbs can interact with anesthetic, post surgical treatment, and many dietary supplements have blood thinning qualities. Ask your physician and/or one of our staff members if there are any questions.

